**PEI DIS Training Guide Manual:**

Using web browser, navigate to: <http://icsprodweb/pp/default.php>

To logon to the DIS, enter username and password and click **Logon**.



**\*\*Note: if the password entered is incorrect three times in a row, the account will lock. Contact the IT department at (902) 620-3600 in order to regain access.**

**DIS access through the Medigent Provider Portal is only accessible through the government internet network**

**For technical issues, including password and username issues, please contact Service Centre**

Once successfully logged into the DIS, page will redirect to **Client Lookup.**



**Client Name** or **Identifier Number (PE -PHN)** should be used when completing a search. In addition, date of birth and gender are options to use in order to narrow the search:

* **Client’s Name**: surname, first name, middle name.
* **Date of birth** : day, month, year

* **Identifier # (PE PHN ):** 8 digit health card number
* **Reason**: choose from the drop down list provided.
* **Note\*\* Fields with the \* are required to complete the request.**

**Only patients with a valid PEI Health Card can be searched.**

**See the end of this document for a drug program legend.**

1. **Client Profile Page**:



Standard information available:

* **Name**
* **Gender**
* **Date of birth**
* **Address**
* **Phone number**
* **Allergies and intolerances**
* **Other medications**

Eligibility Information:

* **Medicare status**: start and end date, end reason
* **Health card status**: start and end date, end reason
* **Pharmacy eligibility**: drug programs client is enrolled in (\*see end of document for drug program codes)

**Special Authorizations:** records submitted to Pharmacare, details surrounding the status of the request, the medication name and strength and the start and end dates of approval are included. **“Dummy” drug is entered when a special authorization is under review.**

\*Note that when “Dummy” is the medication name, Pharmacare is still processing the special authorization request and the drug has yet to be approved or denied.

1. **Dispense Rec Report:**

The **Dispense Rec Report** contains information about medication(s) dispensed to a client from community pharmacies.

**Note: DIS does not capture or track any medications dispensed from a hospital admission.**

The dispense rec report can be an aid in identifying prescribed medications, but is not a complete record as it does not track over the counter medications, vitamins or minerals the client may be taking as well.

**Dispense Rec Report only contains information related to prescription medications filled at a PEI community pharmacy.**





The dispense rec report contains all basic information about a prescription:

* **Date Range** – The date range can be adjusted and generally should be modified to include at least 6 months of dispense history to review for BPMH.
* **Dispense ID** – DIS interaction identification number – hyperlink provides additional information
* **Medication (with Strength)**
* **SIG** – Instructions on how medication is taken according to physician
* **Prescriber of Rx**
* **Actual Dispense Date -** Refers to the day that the pharmacy actioned (filled, logged or cancelled) the script. This does **not** mean the date the patient picked up or started taking the medication.
* **Service Location** – Pharmacy location
* **Dispense Status**:

 **-Active**: the prescription has been filled by the community pharmacy but has not been picked up by the client

 **-Completed**: the prescription has been filled and picked up by the client

 **-Cancelled**: the client is not receiving this prescription from the community pharmacy

Clicking on the column headings will reorganize each list. For example, select “**Medication (With Strength**)” to reorganize medication names into alphabetical order.

Filter page by date, at the top of screen, to narrow a search to a specific date range.

When you are on this page,

1. **Generate the report**
2. **Print to PDF**
	1. **This will download the report when you can view and print to a hard copy**
3. **Dispense Profile (Summary report):**





The dispense profile contains basic information about a prescription such as the **name**, **strength and formulation** of the medication, the **date** the medication was dispensed and picked up, the **quantity dispensed** and the **location** where it was dispensed.

**Current state** of the prescription is also included and is one of three options:

* **Dispensed**: the prescription is filled but not picked up
* **Picked up**: the prescription was filled and picked up by the client
* **Cancelled**: the prescription is not being filled for the client

Filter page by date, at the top of screen, to narrow a search to a specific date range.

Use column headings to reorganize each list. For example, select “**Drug Name**” to reorganize medication names into alphabetical order.

Select the dispense ID or medication name in the left-hand corner to view additional details about a prescription.

The difference between the Dispense Rec Report and the Dispense Summary Report is that the Dispense Summary Report shows the pickup date of the medication from the pharmacy, and any documented notes about this interaction at the Pharmacy level whereas the dispense rec report does not.

1. **Other medications**

**Other medications** included within the DIS include over the counter medication (OTC) and samples from a doctor’s office reported by the client and recorded at the pharmacy level.

 **“Other Medications” only includes medications manually entered by other healthcare providers and should NOT be considered an exhaustive list.**



1. **Allergies**

Users have an option to view existing allergies documented on a client’s profile.

**“Allergies” only includes those entered by healthcare providers. The allergies found on DIS:**

* 1. **should NOT be considered an exhaustive list**
	2. **do NOT mirror allergies listed in Cerner (CIS), CHR/EMR or other sources.**



**Note: It is important to keep in mind that only allergens with a DIN or NPN can added to this allergy list.**

1. **Reactions**

Users have an option to view existing reactions documented within a client’s profile.



1. **Immunizations:**

Users have an option to view documented immunizations within a client’s profile.

**“Immunizations” only captures those entered by healthcare providers. The immunizations found on DIS:**

* 1. **should NOT be considered an exhaustive list**
	2. **May NOT reflect immunizations given at a hospital, Public Health or physician’s office.**
	3. **Does NOT mirror the Immunization Registry available through CPHO.**



1. **Notes:**

Users have an option to view existing documented notes within the client profile.



1. **Drug Query**

Users have access to drug monographs through searching with the drug query.



To search for a drug monograph, enter the drug code or name of the drug. Manufacturer name is optional.

Once search is complete, select appropriate drug code read its monograph.



A drug monograph provides information about medication use, side effects, precautions, interactions and more.



**How to change my password?**

“My Profile” function contains basic account information.

Edit personal DIS information such as display name, email and password, without having to use ITSS services here.



In order to change a **password:**

* Enter a new password into the “password” field
* Select “Password (confirm)”
* Select update
* Log out and log back in



**\*\*Drug Program Codes:**

DCAP: Senior Drug Program

GDP: Generic Drug Program

CDP: Catastrophic Drug Program

MS: High Cost Drug Program

DIAB: Diabetes Program

FA: Financial Assistance

ORT: Substance Use Harm Reduction Program

NH: Nursing Home Program

FHB: Family Health Benefit Program

HCV: Hepatitis Drug Program

CC: Child in Care Program

CF: Cystic Fibrosis Program

DGS: Diabetic Glucose Sensor

GNH: Government Nursing Home

Home oxygen

INJ: Injection

OSP: Ostomy Supplies

PALL: Palliative

Smoke Cess: Smoking Cessation Program

STD: Sexually Transmitted Disease Program

**Disclaimer: The information in the DIS Expanded view regarding drug program enrolment and Special Authorization is ascertained from Pharmacare Integrated Claims System and is intended solely for the purpose of operationalizing PEI Pharmacare. Drug program enrolment and Special Authorization information in the DIS may not fully reflect a client’s actual drug or program coverage under PEI Pharmacare.**