



Who are Patient and Family Partners?

Patient and Family Partners are key members of Health PEI's Quality Improvement Teams and other committees.

Patient and Family Partners are volunteers who have recent experience with the healthcare system, either as a patient/client or as a family member. Patient and Family Partners work with staff to provide direct input into policies, programs and practices which affect patient/client/resident care and services.

Patient and Family Partners **help keep the patient/client/resident and family as the focal point of our healthcare system** and help bring the patient/client/resident voice and perspective into improving the care and services we provide.

Patient and Family Partners are valuable members who participate in facility and service design, quality improvement and program development to improve the experience of patients/clients/residents and families.