

Making Quality Visible: How to Build an Effective Quality Board

In the fast-paced world of healthcare, where patient safety and continuous improvement are paramount, **Quality Boards** serve as powerful visual tools to align teams, track progress, and foster a culture of transparency and accountability.

But what exactly makes a **Quality Board** great—not just good?

A **Quality Board** is a dynamic visual tool that enhances engagement, transparency, and accountability in continuous improvement across various sectors. Its main goals include:

- Visualizing progress on initiatives
- Engaging teams in problem-solving
- Tracking key metrics
- Fostering communication and collaboration
- Celebrating successes and learning from setbacks

Incorporate an interactive element to demonstrate staff engagement to surveyors. One fun holiday idea is to hide an elf on your board and challenge staff to find it for a chance to win a prize!



Essential Components of a Quality Board:

- Health PEI Banner (If you need one contact your Quality Patient Safety Consultant)
- QIT Member List and Titles
- QIT Workplan
- QIT Indicators Data
- Key Messages from QIT Meetings
- Accreditation Time Line
- Mock Tracer Feedback Form
- ROP of the Month and Did You Knows

Optional Components:

- Idea Generation Section for staff input
- Recognition and Celebrations for team achievements and contributions

Health PEI Santé Î.-P.-É. Pursuing Quality & Excellence - Quality Board

QIT Members

- Dr. Amanda Reyes, MD, FACS
• Chair, Surgical QIT
- Dr. Michael Chen, MD
• Chief of Surgery
- Sarah Thompson, RN
• Clinical Lead
- James Patel, RN
• Department Manager
- Linda Brooks
• Quality Patient Safety Consultant
- Karen Lopez
• Patient Advocate

QIT Workplan

Timeline	Goals
October	Develop AIM
January	Ethics Refresher
February	Audit Compliance
May	Staff Education

Key Messages

- 1. Data-Driven Decisions for Better Care**
Our initiatives are grounded in rigorous data analysis, helping us identify trends, measure performance, and implement targeted improvements.
- 2. Empowering Surgical Teams**
We support surgeons, nurses, and OR staff with tools, training, and feedback to foster a culture of excellence and accountability.
- 3. Collaboration is Key**
Quality improvement is a team effort. We work across departments and disciplines to ensure every patient receives the highest standard of surgical care.
- 4. Transparency Builds Trust**
We believe in open communication about our goals, progress, and challenges. Transparency drives improvement and strengthens patient confidence.

Accreditation Timeline

87 Days until Accreditation

QIT Improvement Indicators

ROP of the Month

Accreditation: ROP of the Month

Did You Know

What is Reprocessing?

MOCK TRACER FEEDBACK

Mock Tracer Feedback Form

Recognition & Celebrations

Great JOB!

Additional Notes

- Boards should be updated monthly
- Include visuals – charts, graphics, and images help to capture people’s attention
- Assign a team member to be responsible for updating the board monthly



For additional support contact your Quality Patient Safety Consultant

