



Medical Device Recalls

Why Recalls Matter

- Medical device recalls and alert notices help identify and address equipment issues **before** they lead to harm. They are a key part of **Health PEI's Preventative Maintenance program**, which is also required under Accreditation Canada's Leadership standards.

Where Do Recall Notices Come From?

- Vendors and manufacturers send recall or alert notices to many people across the system—managers, biomedical technicians, materials staff, and others. This can make it difficult to ensure a consistent, timely response.

Centralized Recall Email

- To streamline and strengthen the process, Health PEI now uses a single provincial email for **all** recall and alert notices: recalls@ihis.org
- This centralized inbox helps ensure recalls are tracked, assessed, and acted on quickly and consistently across the organization.

What You Should Do

If you receive a recall or alert notice:

- Forward it immediately to: recalls@ihis.org
- Ask your vendors and manufacturers to send all future notices directly to this address.

Why This Matters

A strong recall process:

- Improves patient, client, resident, and staff safety.
- Ensures timely assessment of risks.
- Supports compliance with national accreditation requirements.
- Helps prevent equipment failures or adverse events before they occur.

