



## QUALITY BOARDS

Quality boards are a valuable tool for sharing information about quality improvement with staff, patients/residents/clients, and partners-in-care. They help make improvement efforts visible and accessible across care settings.

### WHAT SHOULD BE DISPLAYED ON A QUALITY BOARD?

Each quality board will vary in the information it displays. Consider displaying the following:

- **The QIT membership list, workplan, indicators, and audit data**
- **Key messages from QIT meetings**
- **Accreditation updates**, such as *Did You Know's* and *ROP of the Month*
- **Creative displays** of quality improvement work happening in your area

### FREQUENTLY ASKED QUESTIONS ABOUT QUALITY BOARDS:

Where should a quality board be located?

- In a **public area** for easy viewing

How often should the quality board be updated?

- **Monthly** (and as needed)

Any tips for creating and maintaining an up-to-date quality board?

- **Keep it simple** – choose items that can be updated easily and frequently
- **Include visuals** – charts, graphics, and images help capture attention
- **Assign responsibility** – designate a team member to update the board monthly

