



QUALITY INDICATORS

Quality indicators are standardized, evidence-based measures of healthcare quality that can be tracked over time to monitor system performance and clinical outcomes (Agency for Healthcare Research and Quality, 2025).

WHY USE QUALITY INDICATORS?

- **Quality indicators provide quantitative data that guide quality improvement efforts in healthcare.** They enhance accountability and transparency across the organization. Tracking indicator data over time helps identify successful processes and areas for improvement.
- Health PEI's quality indicators are developed and monitored by Quality Improvement Teams (QITs), programs and executive leadership, and Health PEI Board of Directors.
- Indicator data can be posted on quality boards to share with staff, patients/residents/clients and partners-in-care to improve accountability and transparency.

WHAT ARE SOME EXAMPLES OF QUALITY INDICATORS?



Medication incidents on acute care inpatient areas



Resident falls across long-term care



Completion of surgical safety checklists



Missed appointments across an outpatient service

Check out the Quality and Patient Safety Dashboard to review indicator data being tracked by QITs: [QIT Dashboard](#)