

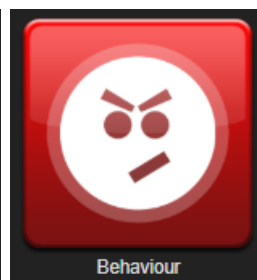
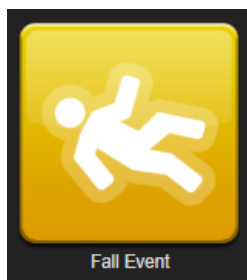


TOP 5 PATIENT SAFETY INCIDENTS

At Health PEI (HPEI), patient safety incidents are reported and monitored through the electronic Provincial Safety Management System (PSMS). A **patient safety incident** is any event that could have or did result in unnecessary harm to a patient, client, or resident.

THE TOP 5 PATIENT SAFETY INCIDENTS AT HPEI:

1. Falls
2. Behaviour
3. Medication/Fluid
4. Lab Specimen/Test
5. Safety/Security/Conduct



WHY IS INCIDENT REPORTING IMPORTANT?

- Improves safety for patients, clients, and residents.
- Enables data-driven decision-making.
- Supports continuous quality improvement and learning.
- Fosters a safe, supportive work environment.
- Promotes a just culture – balancing system accountability with individual responsibility.

STRATEGIES USED TO REDUCE THE TOP 5 PATIENT SAFETY INCIDENTS?

- Timely review and follow-up on incidents.
- Policy updates to align with best practices.
- Improve assessment tools to better identify risks.
- Ongoing staff education and training.
- Use of Quality Improvement Teams (QITs) to identify and address gaps.