



REQUIRED ORGANIZATIONAL PRACTICES (ROPs)

Accreditation Canada and Health Standards Organization (HSO) work together to advance the mission of improving health care quality and safety. HSO develops standards and Accreditation Canada applies them through the accreditation process.

Health PEI (HPEI) will be evaluated using **six core (mandatory) standards**: [Governance](#), [Leadership](#), [Medication Management](#), [Infection Prevention and Control](#), [Emergency and Disaster Management](#) and [Service Excellence](#). In addition, **19 clinical standards** will be assessed, reflecting the various programs and services offered across our organization.

Embedded within these different standards are **Required Organizational Practices (ROPs)**. **ROPs** are essential practices that **must** be in place to enhance patient/resident/client safety and minimize risk.

ALL ROPs Contain the Following Elements:

ROP STATEMENT: Specifies the objective of the ROP and who is accountable.

TESTS FOR COMPLIANCE: Evidence-informed requirements listed in ROPs that describe what actions programs need to take to achieve the objective in the ROP statement. Each test for compliance outlines an action to be taken and who is accountable for the action.

GUIDELINES: Additional information and evidence to support the implementation of each test for compliance.

There are **25 ROPs** that apply to HPEI

Please contact your dedicated Quality and Patient Safety Consultant for more information.

ROPs Applicable to Health PEI Programs and Services

Accountability for Quality of Care
Adhering to a Do Not Use List of Abbreviations, Symbols, and Dose Designations
Antimicrobial Stewardship
Cleaning and Low-Level Disinfection of Medical Equipment
Client Flow
Client Identification
Home Safety Risk Assessment
Improving Hand Hygiene Practice
Infection Rates
Information Transfer at Care Transitions
Infusion Pump Safety
Limiting High Concentration and High Total Dose Opioid Formulations
Maintaining an Accurate List of Medications During Care Transitions
Managing High Alert Medications
Medication Reconciliation as a Strategic Priority
Optimizing Skin Integrity
Patient Safety Education and Training
Patient Safety Incident Disclosure
Patient Safety Incident Management
Preventing Falls and Reducing Injuries From Falls
Preventing Venous Thromboembolism (VTE)
Preventive Maintenance Program
Safe Surgery Checklist
Suicide Prevention Program
Workplace Violence Prevention

Access program [standard sets](#) and [ROP Handbook](#) here. Use
Password: **AC2026**

Please contact your dedicated Quality and Patient Safety Consultant for more information.