



PATIENT SAFETY

Patient safety is the reduction of risk and prevention of harm to patients, clients, and residents receiving health care (CIHI, 2016 and WHO, 2023). Focusing on patient safety is fundamental to delivering quality care and services.

FACTS ABOUT PATIENT SAFETY

- In 2023-2024, 1 in 17 hospital stays in Canada involved at least one harmful event (CIHI, 2024).
- Medication errors are the leading cause of injury and avoidable harm in the healthcare system (WHO, 2023).
- Above 50% of harm (1 in every 20 patients) is preventable (WHO, 2023).
- Patient safety incidents are the third leading cause of death in Canada (Healthcare Excellence).



PATIENT SAFETY AT HEALTH PEI

Health PEI (HPEI) is committed to continually monitoring and improving the quality and safety of care and services provided to islanders. Examples of ongoing efforts across HPEI to enhance patient safety include:

- Participation in **Accreditation Canada's Qmentum Global Program**.
- Reporting and follow-up of patient safety incidents on the **Provincial Safety Management System (PSMS)**.
- 24 multidisciplinary **Quality Improvement Teams (QITs)** across the organization.
- Hosting a biannual **Quality and Patient Safety Learning Exchange**.