



WHAT IS A QUALITY IMPROVEMENT ACTIVITY (QIA)?

A **Quality Improvement Activity (QIA)** is a legislatively protected, planned, systemic activity/process intended to assess, investigate, evaluate or make recommendations regarding a patient safety incident, multi-patient incident, serious complaint or never event.

QIAs are formally initiated at the conclusion of a Quality Review after consideration of the potential for systemic learnings and/or improvements, together with the value of the protection of the information learned and/or created through a QIA.

NOTE: Not every Quality Review will result in a QIA

- All information related to a **QIA** is protected from disclosure and cannot be used in legal proceedings per the *Health Services Act* nor can it be accessible through requests made pursuant to the *Freedom of Information and Protection of Privacy Act* or *Health Information Act*.
- Healthcare Excellence Canada, the Canadian Medical Protective Society and Accreditation Canada support processes that focus on improving patient safety by learning from adverse events.
- The framework for a **QIA** is supported by a Just Culture and organizational policies that set out clear expectations for staff and physicians

Health PEI Policies related to QIAs:

*Patient Safety and Environmental
Incident Reporting and Management*

*Patient Safety Incident Quality Review
and Quality Improvement Activity*

Fact:

All Health PEI staff and physicians are expected to participate in Quality Improvement Activities, when requested to do so.

Please contact your program's *Quality and Patient Safety Consultant* for more information.