



WHO ARE PATIENT AND FAMILY PARTNERS?

Patient and Family Partners are fundamental in helping to transform health systems and improve the quality and safety of care by participating in various committees, focus groups and projects at Health PEI.

Health PEI currently has over 100 **Patient and Family Partners** volunteering their time. Many have lived experience with the healthcare system either as a patient/client/resident or family member.

By participating, **Patient and Family Partners** help to keep the patient/client/resident and family as the focal point of our healthcare system and the services we provide.

Patient and Family Partners are oriented to their role and can participate in learning and development opportunities.

WHAT DO PATIENT AND FAMILY PARTNERS DO?

- Participate as members of Quality Improvement Teams – informing quality initiatives, reviewing policies, adding a person-centered lens to topics and advocating for patients and families - helping to ground the team.
- Participate in advisory groups.
- Participate in focus groups.
- Assist with development/review of new/revised patient resources and education materials.
- Contribute to facility and service design projects.

For more information, please contact Kimberly Hagan, Director of Patient Experience, at kahagan@ihis.org