



Accreditation: ROP of the Week

Required Organizational Practice: Accountability for Quality

WHAT IS ACCOUNTABILITY FOR QUALITY?

- The governing body demonstrates accountability for the quality of care provided by the organization.
- At least quarterly, the quality performance of the organization is monitored and evaluated against organizational goals and objectives.
- Information about the quality performance of the organization is used to set priorities and expectations, and to make decisions around resource allocation, service and program delivery.

AT HEALTH PEI:

- There is a Quality and Safety Subcommittee of the Board that meets regularly (at minimum, every two months), and all Health PEI Quality Improvement Teams present to the subcommittee on an annual basis.
- Quality is a standing agenda item at all regular meetings of the Health PEI Board.
- Quality and Safety are strategic priorities within Health PEI's Strategic Plan.
- Members of the Executive Leadership Team provide quality performance reports regularly to the Board.
- Health PEI has a Quality Reporting Structure to ensure accountability of quality and patient safety performance.

You can find more about the Health PEI Board and other information, including Health PEI's 2017-2020 Strategic Plan and 2019-2020 Annual Report, at:

<https://www.princeedwardisland.ca/en/information/health-pei/health-pei-board>

Questions Accreditation Canada Surveyors May Ask Staff:

What quality improvement activities are happening in your program/unit/department?

What quality indicators are being monitored in your program/unit/department?

Where can I view the most recent indicator results for your program/unit/department?