

ACCREDITATION

Required Organizational Practice (ROP) of the Month

ACCOUNTABILITY FOR QUALITY OF CARE

- The Required Organizational Practice (ROP) for **Accountability for Quality of Care** states that the governing body demonstrates accountability for the quality of care provided by the organization. This ROP is part of the **Governance Standards**.
- The **Health PEI Board of Directors** serves as the organization's governing body and adheres to the Governance Standards as part of its commitment to quality and safety.

AT HEALTH PEI:

- Quality and Safety is a **strategic priority**.
- **Quality is a standing item at regular meetings of the HPEI Board of Directors**. The Board also has a **Quality and Safety Subcommittee**, which provides input on patient safety and quality improvement initiatives.
- **Organizational quality performance is monitored and evaluated quarterly** against established goals and objectives, including strategic performance indicators for quality and safety.
- **HPEI's Quality Reporting Structure includes 24 Quality Improvement Teams (QITs)** that report to the **Leadership QIT**, which provides feedback on quality initiatives and monitors compliance with standards.
- HPEI hosts a biannual **Quality and Patient Safety Learning Exchange**, bringing together staff, physicians, leaders, board members, and community partners to share and learn about quality and safety initiatives.

Accreditation Surveyors May Ask Staff:

What quality improvement activities are happening in your area, unit, or program?

What quality indicators are being monitored in your area, unit or program?

Where can you view indicator data for your area, unit or program?