

Everyone Has The Right to Be Safe

Who has a duty to report: According to the PEI Adult Protection Act, anyone who works in a role where they provide care or support to vulnerable adults—such as health care, social services, education, law enforcement, counselling, or residential services—must report concerns if they have reasonable grounds to believe that an adult needs help or protection.

Health PEI

Who is considered a vulnerable adult:

A person who may be at risk because of:

- Physical limitations
- Cognitive challenges
- Incapacity
- Frailty or infirmity
- A disability

When to send a referral:

If you suspect a vulnerable adult is in need of protection or assistance due to:

- Emotional abuse
- Physical abuse
- Sexual abuse
- Financial abuse
- Self-neglect
- Caregiver neglect.

How am I protected:

- The report source is always confidential.
- If you make a report in good faith, or if you help with an investigation, you cannot be sued for doing so.
- Your identity is protected. No one is allowed to disclose your name, and you cannot be forced to reveal that you made a report.

How to report:

Contact AP through a local Home Care office:

- Souris: (902) 687-7096
- Montague: (902) 838-0786
- Charlottetown: (902) 368-4790
- O'Leary: (902) 859-8730
- Summerside: (902) 888-8440

Process:

1. Reports will received by a Home Care Intake Worker
2. Report is screened by an AP Social Worker to determine eligibility under the AP Act.

Client Right to refuse:

Adults who retain decision-making capacity has the right to decline assistance and may choose to live at risk. Adult Protection practice is guided by the principle of being least intrusive, unless the adult lacks capacity, in which case court or protective interventions may be considered.



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