

Health PEI – Fact Sheet

Health PEI Values Primary Care Providers

Health PEI recognizes the vital role family physicians play in primary care. Health PEI and its Board are focused on delivering results through strong collaboration with family physicians and a shared commitment to continuous improvement across the primary care system.

What is the Physicians' Services Agreement (PSA)?

The Physicians' Services Agreement (PSA) was jointly developed by the Medical Society of PEI (MSPEI), the Government of PEI, and Health PEI to foster a strong professional practice environment, enhance physician recruitment and retention, and ensure patients and access to care remain central to decision-making. This collaborative effort resulted in an agreement that applies to all physicians and specialties across the province, creating a consistent and stable framework for compensation, expectations, and accountability.

Through the Memorandum of Agreement (MOA), Health PEI offered practice models with reduced patient panel sizes at the request of physicians, recognizing workload pressures and the need for flexibility in delivering primary care. These options were developed in response to physician feedback and are intended to better align panel expectations with capacity while maintaining patient access across the system.

What is Health PEI's Role?

Health PEI is responsible for implementing the agreement and ensuring Islanders have access to care, all while maintaining sustainable operations.

In the past month alone, Health PEI has been actively engaging with physicians and the Medical Society of PEI (MSPEI), holding more than 60 individual meetings and several town halls to listen to physician perspectives, answer questions, and identify opportunities to strengthen the implementation of the agreement.

Primary care providers have shared their feedback on how implementation affects their practices, and we are committed to transparent, inclusive collaboration while working within the terms of the agreement. Many physicians have now selected their practice model.

Investment in the Physicians' Services Agreement (PSA)

The government has provided Health PEI with significant investments to support primary care capacity over time, including \$188 million through the Physician Services Agreement and significant investments for additional staffing, overhead, and practice supports.

Physician Compensation and Practice Options

Under the agreement, primary care providers have access to one of the most competitive compensation frameworks in Canada, with the flexibility to practice under salaried, contracted, or fee-for-service models. These options are designed to support different professional practice preferences while maintaining high standards of patient care.

Ongoing Commitment

The government and Health PEI continue to work with all staff and providers to improve healthcare for Islanders. Family physicians are deeply respected and trusted as essential partners in the health system.

To further strengthen collaboration, the Health PEI Board will convene an advisory panel in March to hear from individual providers as we work to implement the agreement over time. The panel will provide a structured forum for individual primary care providers to share their diverse experiences and offer specific suggestions on how we can implement the agreement in an equitable and transparent manner, with the primary objective of ensuring access to care for Islanders.

Health PEI remains committed to working with all staff and providers to improve healthcare for Islanders while maintaining access, stability, and trust with family physicians.