

ATTENTION: ALL FACILITIES

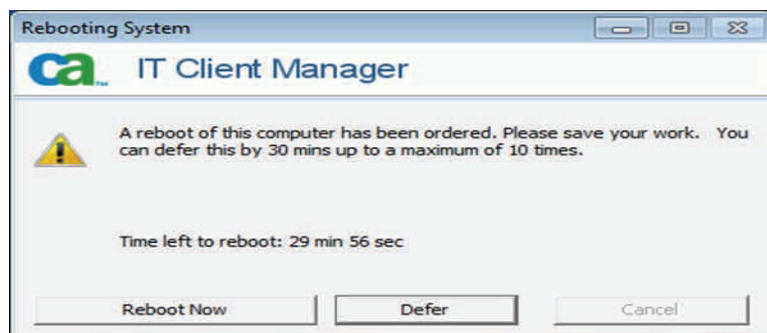
CIS SCHEDULED DOWNTIME

FEBRUARY 3, 2018

2300 - 0500 HRS

The CIS will be going into a planned downtime on February 3rd starting at 2300 until approximately 0500 on February 4th. During the downtime, access to patient charts will be from the 724 Downtime Computers only.

All computers that access the CIS will need to be rebooted before the system comes back up. Starting at 0000, a prompt will appear on each computer requesting that it be rebooted. The prompt that displays this offers the option to delay the reboot for several hours, so it should not directly impact work. The reboot can be deferred until later, when it's acceptable to the user however if the computers are not rebooted when the CIS comes back up, end users will not be able to access the system. We strongly suggest that the computers be rebooted well before 0500 to reduce the number of issues.



When the CIS comes back up, you should see a new '2018 Cerner Apps' shortcut on your computer. If the shortcut is not there, try rebooting again. If that doesn't make the shortcut appear, call the Service Centre to report the issue.

