

ATTENTION: ALL PHYSICIANS

CHANGES TO VPN

As a result of a VPN upgrade late last week, VPN users are no longer able to access CIS directly from the VPN page.

To access CIS via VPN, please follow these steps:

1. Launch the VPN. Instructions to do so were sent by the Service Centre on Friday.
2. Once you have the VPN connected, open a new browser tab or window.
3. Enter the web address <http://ciscitrixpnagent/Citrix/ProdWeb/> in the browser address bar and login with your normal username and password.

If you have any issues with the VPN, contact the Service Centre at 620-3600.