

Duplicate Alerts



Duplicate Order Alert

- When a patient has an active order and another order is placed for the same order within the specified time frame, the order is then considered a duplicate order.
- The system-generated Duplicate Order Alert serves to advise that the order being entered is already active for the patient.

Options

- **Order Anyway** - Should be selected when system viewed duplicate orders are appropriate, e.g. lab ordered as a Now order and in the A.M.
- **Remove** - Deletes the order the provider is attempting to enter, returns to orders page
- **Cancel/DC** - Removes orders already in an active status.
- **Modify** - will bring you back to the Order Details window. At this point you can make changes to the order details so that it places the order with the correct date and time.

