

## NOTIFICATION

### ATTENTION: ALL FACILITIES (CORRECTION)

#### THIS IS A CORRECTION TO THE BULLETIN SENT OUT ON JUNE 26TH. SPECIAL INSTRUCTIONS DEFECT

**Issue:** If you convert a prescription/Documented Med orderable to an inpatient order and that orderable also had the Additional Medication Information (special instructions) field filled out, the new order that gets created will have this information listed in BOTH the order comments as well as the special instructions field. Prior to the upgrade, this information would only be listed in the order comments field.

**Example:** The end user enters metformin on the BPMH. The end user adds the times of the home medication administration in the “Additional Medication Information” field.

The screenshot shows the 'Details for metformin' form. The 'Additional Medication Information' field is highlighted with a red box and contains the text: 'At home patient takes at 0700, 1200, 1500'. Other fields include Dose (500 mg), Route of Administration (Oral), Frequency (TID), Start Date/Time (2020-Jun-25 0838), Drug Form (Tab), and Stop Date/Time.

The screenshot shows the 'Comments' tab in the 'metformin' form. The comment text is: '2020-Jun-25 08:47 Smith, Jeff R, Pharmacist --- At home, patient was taking medication with the following details: Special Instructions: At home patient takes at 0700, 1200, 1500 ---'. The comment is dated 2020-Jun-25 at 08:46 and is attributed to Smith, Jeff R, Pharmacist.

Upon conversion to an inpatient order, this information is also contained in the “Special Instructions” field. This information **CANNOT** be removed by users EXCEPT for a Pharmacist in PowerChart.

Time View	2020-Jun-26 1900 - 0659	2020-Jun-26 0700 - 1859	2020-Jun-25 1900 - 0659	2020-Jun-25 0700 - 1859	2020-Jun-24 1900 - 0659	2020-Jun-24 0700 - 1859	2020-Jun-23 1900 - 0659	2020-Jun-23 0700 - 1859
<b>insulin isophane - NPH (Humulin N insulin)</b> 1 unit(s), Subcutaneous, Injection, Morning, Start: 2020-Jun-20 08:00								
<b>insulin isophane - NPH (insulin isophane - NPH Novolin ge)</b> 1 unit(s), Subcutaneous, Injection, Morning, Start: 2020-Jun-20 08:00								
<b>metformin</b> 500 mg, Oral, Tab, TID, At home patient takes at 0700, 1200, 1500, Start: 2020-Jun-25 12:00								

Original order entered and electronically signed by Smith, Jeff R, Pharmacist on 2020-Jun-25 at 08:48.  
 Written order by Unknown Physician, Physician,  
 Pharmacy Department

**metformin**

Details Additional Info History Comments Validation Results Ingredients Pharmacy Compliance History Plan History

**Details**

Strength dose: 500  
 Strength dose unit: mg  
 Route of administration: Oral  
 Drug Form: Tab  
 Frequency: TID  
 PRN: No  
 Duration: 365  
 Duration unit: day(s)  
 Special Instructions: At home patient takes at 0700, 1200, 1500  
 Start Date/Time: 2020-Jun-25 12:00  
 Next dose date and time: 2020-Jun-25 12:00  
 Stop Date/Time: 2021-Jun-25 11:59  
 Stop type: Soft Stop  
 Constant indicator: No  
 Dispense category: TAB/CAP  
 Pharmacy order type: 1  
 Dispense from location: Pharmacy QEH Inventory  
 Price schedule: Pharmacy

**Solution: Please call your site Pharmacist to remove special instructions in PowerChart.**