

Privacy Matters



No matter what our role is, we must ensure that we are doing our best to protect the personal health information of every patient. This includes confirming that all information is correct by checking the patient's identifiers on each visit (name, DOB, MRN, etc)

Demographics such as address, phone number and next of kin must also be kept up-to-date. This helps to ensure that future communication with the patient is sent to the correct address by mail and the patient is able to be reached by phone. Accurate information helps to prevent unintentional breaches of personal health information.

Take the extra minute to ask these questions...it's worth it!