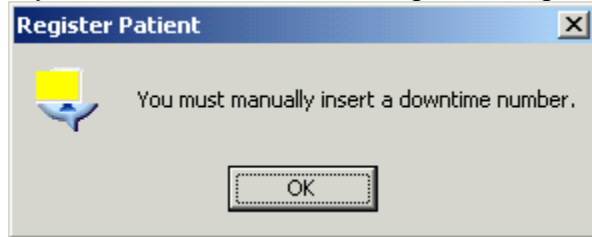# CR is Down
Process when CR is Down:
When the CR is Down -

If you click YES, the following message appears.

1. Click OK, The Cursor will return to the MRN field (White in color see below).
2. Hold down on the CTRL key and hit the Insert Key
   A number will populate the MRN field from the alias pool
3. Click OK