

COMMUNITY BULLETIN

COVID-19 RESPONSE MEASURES LAUNCH OF INFO SERVICE VIA 1-833 / PSYCHIATRIC URGENT CARE CLINICS UPDATE

The Province has added a mental health and addictions information service via the Covid Response line. Any Islander can access this service by calling:

1-833-533-9333

Calls will be answered by trained mental health and addictions staff from 8 AM - 4 PM Monday to Friday.

Information line staff will provide assistance in navigating Health PEI's mental health and addictions services.

Individuals who may be struggling with stress, anxiety, or depression are encouraged to call 1-833-533-9333 for information on how best to get support and assistance.

Individuals who may require an acute mental health admission will be directed to psychiatric urgent care clinics (**PUCCs**): located at the Hillsborough Hospital site and now open at Prince County Hospital.

PSYCHIATRIC URGENT CARE CLINIC LOCATIONS ARE:

- Psychiatric Urgent Care Clinic 9 AM - 7 PM daily @ Hillsborough Hospital
- Psychiatric Urgent Care Clinic 10 AM - 7 PM daily @ PCH (Malpeque Room)
- Psychiatrists are available on-call, via telehealth as required. Clinical psychologists, crisis nurses, social workers, addictions workers and OT workers are all available as part of the multi-disciplinary teams at the clinics.

There are triage processes in place at the emergency rooms, at the urgent care clinics and in community to direct patients to the most appropriate level of care.

Individuals with non-urgent mental health and addictions cases not requiring admission will continue to be served via Community Mental Health Clinics; Walk-in/Call-In services currently provided in community.

MONTAGUE • Telephone: 902-838-0960 • **Thursday:** 4-8PM

CHARLOTTETOWN • Richmond Centre - for individuals 16 and older
Telephone: 902-368-4430 • **Tuesday:** 10AM-6PM • **Thursday:** 10AM-6PM

CHARLOTTETOWN • McGill Centre - for individuals 16 and older
Telephone: 902-368-4911 • **Friday:** 1-5PM • **Saturday:** 1-5PM • **Sunday:** 1-5PM

SUMMERSIDE • Prince County Hospital
Telephone: 902-888-8180 • **Monday:** 9AM-5PM • **Wednesday:** 9AM-5PM

O'LEARY • O'Leary Health Centre • Telephone: 902-853-8670 • **Wednesday:** 9AM-3PM