

"URGENT" X-ray Requests

August 3rd, 2022

This information applies to: Physicians & Nurse Practitioners

Over the past few months, there has been a high volume of patients arriving in the Diagnostic Imaging department with x-ray requisitions marked "URGENT" and "SEMI-URGENT" and no booked appointment. This makes it difficult to manage the day to day workload, especially when staffing resources are already strained.

As a result please fax all **URGENT** and **SEMI-URGENT x-ray** requisitions to the QEH Diagnostic Imaging department at **902-894-2276**. The Diagnostic Imaging reception staff will book the x-rays and contact the patients within 24 to 48 hours. *Please **do not** send the patients directly to the DI department for URGENT x-rays.*

Give all **ROUTINE** x-ray requisitions to **the patient** and instruct them to book an appointment by calling the department or booking on-line through Skip The Waiting Room.

Expected Wait Times for x-ray at **QEH**:

Urgent < 3 days

Semi-urgent < 7 days

Routine 2-3 weeks

Patients can also get x-ray appointments within 5 days at other PEI facilities.

Thank you for your cooperation.

This communique can be found on the **Provincial Diagnostic Imaging Website**: www.src.healthpei.ca/diagnostic-imaging **For more information, contact:**

Gailyne MacPherson MA CHE RTR ACR

Director of Provincial Diagnostic Imaging Services

Queen Elizabeth Hospital

(902) 894-2364

tgmacpherson@ihis.org

Grant McKenna RTR BSc BScR

QEH Diagnostic Imaging Manager

Queen Elizabeth Hospital

(902) 894-2979

gamckenna@ihis.org