

Quality & Patient Safety Quarterly Review



May 31, 2024 - Quality and Patient Safety Learning Exchange

On May 31st, the Quality and Patient Safety Division hosted the **Health PEI Quality and Patient Safety Learning Exchange**. The Learning Exchange is a half-day event which brings together staff, leadership, Board Members and community partners to network and learn about quality improvement and patient safety initiatives within Health PEI.

Over 160 people were in attendance. Rapid Fire Presentations included:

- Research Ethics Board – Overview on Research Ethics
- Provincial Pharmacy – Antimicrobial Stewardship
- Chronic Disease – Provincial Preventative Foot Care Program
- Home Care – AlyaCare Virtual Care Visits
- Provincial Cancer Screening Program – HPV Testing Transition
- Long Term Care – WIGS and Dementia Care

There were also posters/information booths hosted by Mental Health and Addictions, Provincial Pharmacy, Home Care and Employee Health and Wellness.

Thank you to the presenters for sharing your wonderful work! Thank you to those who set up and hosted displays/information booths - your enthusiasm for quality improvement and patient safety is appreciated. We would like to thank everyone who took the time to attend, learn, ask questions and offer support.

A recording of the May 30th Learning Exchange is posted on the **Staff Resource Centre** Quality Improvement page
<https://src.healthpei.ca/quality-improvement>

October 17, 2024 - Quality and Patient Safety Learning Exchange

The next Quality and Patient Safety Learning Exchange is scheduled for **October 17, 2024**, at the **Credit Union Place in Summerside**. If you or your team are interested in presenting your quality improvement or patient safety work at a future event, please let your program's Quality Patient Safety Consultant know.



Quality and Patient Safety Learning Exchange

Celebrating Quality Improvement (QI) within Health PEI

Thursday October 17, 2024
1:00 – 4:00pm - Credit Union Place,
511 Notre Dame St, Summerside PE

Rapid fire presentations **Information booths** **Posters**

To register to attend, please contact
Catherine Coady at cacoady@ihis.org
Registration deadline: October 4, 2024

Health PEI Santé Î.-P.-É.

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Accreditation Update

It has been over two years since Health PEI's last on-site accreditation survey visit. We anticipate our next on-site survey visit to take place in Spring 2026.

New Standards and ROPs

Accreditation Canada is revising their Qmentum Global program which includes updating standards, Required Organizational Practices (ROPs) and instrument tools. The Quality and Patient Safety (QPS) Division is in the process of learning more about these changes and how they will impact Health PEI's 2026 on-site survey. We will keep teams updated as we learn more about these changes this fall.

Quality Patient Safety Consultants (QPSCs) are in the process of circulating copies of the updated standards and ROPs to their assigned programs/Quality Improvement Teams (QITs). QITs are encouraged to begin reviewing the updated/new standard sets and revise QIT workplans accordingly, focusing on ROPs, high priority standards and any unmet standards from the 2022 on-site survey.

Self Assessment Surveys

The QPS Division is in the process of launching the self-assessments of the updated Accreditation Canada standards. Health PEI last completed self-assessment surveys of the standards in the fall of 2020. The self-assessment process allows Health PEI to evaluate how well we are meeting Accreditation Canada standards. It also provides staff an opportunity to become familiar with the standards and what surveyors look for.

Accreditation Canada has created a new portal, and we are working with them to plan Health PEI's self-assessment surveys. Our goal is to launch self-assessment surveys late this fall/early 2025.

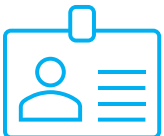


2024 Canadian Patient Safety Week

Health PEI is once again proud to endorse and participate in **Canadian Patient Safety Week**, taking place from **October 28 to November 1, 2024**. Canadian Patient Safety Week is a national, annual campaign that started in 2005 to inspire extraordinary improvement in patient safety and quality. Along with Healthcare Excellence Canada (formally Canadian Patient Safety Institute), we are spreading the mission to promote patient safety.

This year's theme is *"What comes to mind when you think about healthcare harm? Let's broaden our understanding together."* This year, Health PEI will celebrate patient safety in various ways, including honouring **Health PEI Patient Safety Champions** who will be recognized as part of 2024 Canadian Patient Safety Week.

More information will be shared in the near future.



NEW TITLE: QPSCs

You may have noticed that we have recently changed our title from Quality Risk Consultant or QRC to **Quality Patient Safety Consultant (QPSC)**. The QPSC is responsible for providing leadership, direction, expert knowledge on quality improvement information and strategies, risk management principles, and accreditation standards to improve quality of care in Health PEI programs and services. QPSCs promote the standardization of practices and policies and the integration of evidence-based practice in the design of safe, effective, and efficient healthcare delivery processes.

Each QPSC is responsible for an assigned portfolio of Health PEI program and service areas. In our next newsletter, we will share our updated QPSC portfolio list.



SAFER PRACTICE NOTICES

Safer Practice Notices are issued by the Health PEI Quality and Patient Safety Division to communicate recommended changes as a result of patient safety incidents that have been reported and investigated through the Provincial Safety Management System (PSMS). Some recent Safer Practice Notices include:

- **Client Identification and Blood Transfusions** (August 2024)
- **Originator and Biosimilar Insulins** (January 2024)
- **Unintentional Discontinuation of Medication Orders** (August 2023)

All Safer Practice Notices are available on Health PEI's Staff Resource Centre:

<https://src.healthpei.ca/safer-practice-notices>.

If you are aware of a patient safety incident that should be communicated through a Safer Practice Notice, please contact your program's Quality Patient Safety Consultant.



Reminder

On the main page of the Staff Resource Centre (SRC), there is a Quality and Patient Safety box – where accreditation, quality improvement, patient safety and ethics information are captured. Staff are encouraged to regularly visit SRC for updates.

Check out the following links for more details:

<https://src.healthpei.ca/accreditation>

<https://src.healthpei.ca/patient-safety>

<https://src.healthpei.ca/quality-improvement>

<https://src.healthpei.ca/ethics>

Welcome Isaac Kassami

Isaac is delighted to have joined Health PEI as the **Provincial Safety Management System Solution Support Specialist** within the Quality and Patient Safety Division. He recently graduated from the University of Prince Edward Island with a Bachelor of Arts in Economics and Business Administration. Preceding this role, Isaac worked in the private sector, providing technical assistance at Buchanan Technologies. Since joining Health PEI, Isaac has commended the positive work culture and environment that contributes to the effective functionality of the organization and is looking forward to supporting our team's objectives and Island healthcare.



Isaac lives an active lifestyle and prioritizes personal growth through fitness training, running, outdoor activities, and travelling. Beyond his physical pursuits, Isaac is actively involved in church and community events, such as mental health awareness. Isaac is currently working from the Atlantic Technology Center and can be reached at ikassami@ihis.org.

Welcome Isaac to the QPS Division!



PSMS News and Updates

The Provincial Safety Management System (PSMS) is the electronic system Health PEI uses to report, track and trend patient safety, employee and environmental incidents.

There are incident management learning modules available on the Staff Resource Centre (SRC) Incident Reporting page: <https://src.healthpei.ca/incident-reporting-psms>

- PSMS Part 1 – intended for all staff; focuses on the basics of incident reporting.
- PSMS Part 2 - intended for healthcare leaders; focuses on principles of incident management, expectations on follow-up, roles and responsibilities in incident management, managing feedback, etc.

There are also various cheat sheets and short videos on how to use PSMS posted on the SRC Incident Reporting page.

Provincial Safety Management System (PSMS) training can be booked through your program's **Quality Patient Safety Consultant**.

Share Your Story

Do you have questions about any of the information you have read here? Would you like to suggest a topic or story idea for a future edition of the newsletter? If so, please contact Catherine Coady at cacoady@ihis.org.



2024 National Health Ethics Week

Health PEI is once again proud to endorse and participate in National Health Ethics Week, taking place from **November 3-9, 2024!** During National Ethics week, the Health PEI Clinical & Organizational (C&O) Ethics Committee and the Prince Edward Island Research Ethics Board (PEI REB) collaborate to provide information on ethics and supports available to Health PEI staff.

All Health PEI employees are invited to attend a **complimentary** virtual ethics education session with Bioethicist, Dr. Christy Simpson. No registration is required.

Date: Tuesday November 5, 2024, from 12:00-1:30p.m.

Topic: “Moral Distress, Resilience and the Health System: Ethical Reflections.”

MS Teams link: [click here to join the meeting](#)

Ethics Consults

The C&O Ethics Committee is available for both clinical and organizational ethics consultations. Health PEI staff and leadership team members are involved in daily decisions about health care that can be complex and difficult. The C&O Ethics Committee is a resource to assist staff and leaders when facing morally distressing situations. The committee is also responsible for facilitating education on ethics for Health PEI staff and leadership.

Ethics education can be requested via clinicaethics@ihis.org.

For Guidelines and Consult Request forms, please visit the Staff Resource Centre.
<https://src.healthpei.ca/ethics>

**The *Quality & Patient Safety Quarterly Review* is brought to you by the
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