

Fall Event

Fall Event



Specific Event Type

- From bed
- From chair
- From crib
- From exam stool
- From exam/operating table
- From gerichair
- From play equipment
- From stretcher
- From toilet/commode
- From wheelchair
- From/on stairs
- In shower/tub
- Transfer/lift
- Unknown – found on floor/unwitnessed
- While being held by caregiver
- While running
- While running/playing
- While standing
- While walking/ambulating

Medication Event

Medication Event



Specific Event Type

- Adverse drug reaction
- Allergic reaction to a known allergy
- Cold chain break
- Damaged/unusable medication
- Discontinued medication
- Drug drug interaction
- Drug food interaction
- Expired/outdated medication
- Expired/outdated vaccine
- Extra dose/duplication
- Failure to follow order
- Inappropriate disposal of medication
- Inappropriate order
- Incompatible medications
- Incorrect narcotic count
- Injection of epinephrine intended for topical use
- IV administration of concentrated potassium
- IV Pump: Medication not in drug library
- Medication found
- Medication missing
- Medication spilled
- Medication unavailable
- Narcotic count

Medication Event

Medication Event



Specific Event Type (con't)

- Neuromuscular blockade without sedation, airway control and ventilation capability
- Omission
- Order not picked up
- Overdoes of hydromorphone by administration of higher concentration solution than intended
- Refusal of medication
- Unordered medication
- Unordered vaccine
- Wrong concentration
- Wrong dosage form
- Wrong dose/strength
- Wrong frequency
- Wrong label
- Wrong medication/fluid
- Wrong order
- Wrong patient/resident/client
- Wrong rate
- Wrong route
- Wrong route chemotherapy agent
- Wrong site
- Wrong solution
- Wrong time/schedule
- Wrong vaccine
- Wrong volume

Behaviour Event

Behavior Event



Specific Event Type

- Abuse verbal
- Abuse/assault sexual
- Aggressive behavior
- Assault physical
- Bullying
- Code white
- Concealed sharp/weapon/object
- Disorderly person
- Domestic quarrel
- Inappropriate behavior
- Ingestion of non-food item
- Left against advice/medical advice
- Left without being seen
- Protective behavior
- Recipient of responsive behavior
- Responsive behavior
- Self injury
- Suicide
- Suicide attempt
- Suicide attempt observation level 1
- Suicide observation level 1
- Threat of suicide
- Threat of violence

Affiliate Event

Affiliate Event



Specific Event Type

- Allergic reaction
- Assault physical
- Assault sexual
- Burn
- Caught in/on/or between
- Contact with object producing injury
- Cut/laceration (no bodily fluid exposure)
- Electric shock
- Exposure to blood/body fluid
- Exposure to bodily fluids – cut
- Exposure to bodily fluids – other sharps
- Exposure to hazardous products
- Exposure to improperly disposed sharps
- Exposure to infection/disease
- Fall
- Illness at work
- Injury of unknown origin
- Motorized vehicle accident
- Needlestick
- Other sharps
- Protective behavior
- Slip/trip
- Strain/sprain
- Verbal abuse/threat



Airway Management Event

Specific Event Type

- Accidental extubation
- Airway management equipment failure
- Obstructed airway/choking
- Self extubation

Airway Management Event



Blood/Lab Event

Lab Services Event

- *Adverse reaction to specimen collected*
- *Blood product*
- *Lab specimen test*
- *Point of care testing*

Specific Event Type

- Blood product discarded
- CBS non-compliant shipment
- Delayed critical results
- Delayed in transport
- Delayed normal result
- Destroyed specimen
- Deviation from standard operating procedure
- Documentation issue
- Equipment issue
- Foreign object
- ID/specimen mismatch
- Improper identification of specimen/requisition
- Improper specimen/container received
- Incorrectly performed test
- Invalid/incorrect MRN/PHN
- Inventory issue

Blood/Lab Event



Blood/Lab Event

Specific Event Type (con't)

- Lab accident
- Lost results
- Lost specimen
- Misuse of STAT bags
- Order cancelled
- Order issue
- Patient response
- Policy/Procedure issue
- Pre transfusion checks not done
- Pre transfusion checks not done prior to release
- Product wasted
- Quality Control issue
- Reagent/supply issue
- Result validity issue
- Results posted to wrong patient/resident
- Specimen destroyed
- Specimen rejected
- Tissue trauma from test
- Transcription issue
- Uncommunicated critical values
- Uncommunicated result
- Unlabeled specimen
- Wrong blood product
- Wrong encounter selected
- Wrong test

Blood/Lab Event



Care Management Event

Specific Event Type

- *Admission Issues*
- **Event Type Details:**
- Admission assessment not completed
- Left against medical advice
- Left without being seen

Allergy Issues

- **Event Type Details:**
- Allergic reaction to known allergen
- Allergic reaction to unknown allergen
- Allergy band not present
- Food allergy/sensitivity issue
- Latex
- Scents
- Undocumented known allergy

Code Blue Issues

- **Event Type Details:**
- Code blue team responding to another code
- Code not called
- Crash cart issue
- Delay calling code
- Delay in code team responding
- Delay in nursing response
- Delay in physician response
- Delay in RT response
- Delayed response due to finding location

Care Management Event



Care Management Event

Event Type Details (con't)


- EMS delayed response
- No response to code
- Procedure not followed

Delay/lack of response to patient condition

- **Event Type Details:**
- Assessment not performed as per protocol
- Deterioration of patient condition not identified
- EMS issue
- Failure to obtain appropriate assistance
- Lack of response to call bell/light
- Nursing supervisor paged no response
- Order not followed
- Patient condition not communicated
- Physician paged no response
- Request for nursing no response
- Request for physician assessment denied
- RT not called/paged
- RT paged no response
- Slow/no response to call light

Care Management Event

Care Management Event




Care Management Event

Specific Event Type (con't)

- **Discharge Issue**
- **Event Type Details:**
 - Inappropriate discharge
 - Infant/child discharged to wrong person
 - Lack of discharge orders
 - Lack of discharge planning
 - Lack of education
 - Readmission within 24 hours
 - Unexpected death within 24 hours
- **Failure to identify and treat hyperbilirubinemia**
- Failure to identify and treat hyperbilirubinemia
- **Failure to identify and treat hypoglycaemia**
- Failure to identify and treat hypoglycaemia
- **Nutrition and Food Service Issue**
- **Event Type Details:**
 - Breast milk discarded
 - Food quality issue (sour, moldy, soggy)
 - Foreign object found in food
 - Formula issues
 - Incorrect diet order
 - Patient's food needs not accommodated
 - Patient's tray removed before eating

Care Management Event




Care Management Event

Specific Event Type (con't)

- **Order Issue**
- **Event Type Details:**
 - Failure to follow orders
 - Inappropriate orders
 - Incomplete orders
 - No orders
 - Order discontinued
 - Order not signed
 - Orders not entered in CIS
 - Protocol not followed
 - Timeliness of response to order
 - Unaware/uncommunicated order
- **Patient Refusal**
- **Event Type Details:**
 - Assessment
 - Care
 - Food
 - Information
 - Medication
 - Participation in care plan
 - Procedure
 - Treatment

Care Management Event



Care Management Event

Specific Event Type (con't)

- **Transfer Issues**
- **Event Type Details:**
 - Delay of transfer between facilities
 - Delay of transfer within facility
 - Inappropriate transfer of patient (patient condition)
 - Inappropriate transfer of dementia patient
 - Inappropriate transfer of frail patient
 - Lifeflight delay in response
 - Lifeflight not available
 - Lifeflight unable to respond
 - Transfer between facilities without using EMS
 - Transfer without nursing handover
 - Transfer without physician handover
 - Unplanned transfer to higher level of care
- **Calculation Error of Fluid Removal**
- **Event Type Details:**
 - Calculation error of fluid removal

Compliments/Complaints Event




Compliments/Complaints Event (Public/Patient)

Specific Event Type

- Compliment
- Complaint
- **Nature of Compliment/Complaint**
 - Access to information
 - Access to service
 - Accessibility
 - Accident/Injury
 - Accommodation
 - Alleged breach of confidentiality
 - Appropriateness of policy and procedure
 - Attitude/Courtesy
 - Care/treatment
 - Client requesting reimbursement for damage/loss
 - Client's rights and dignity not maintained
 - Communication
 - Complaint regarding assault
 - Concern regarding medication
 - Concern related to treatment received
 - Coordination and continuity of care

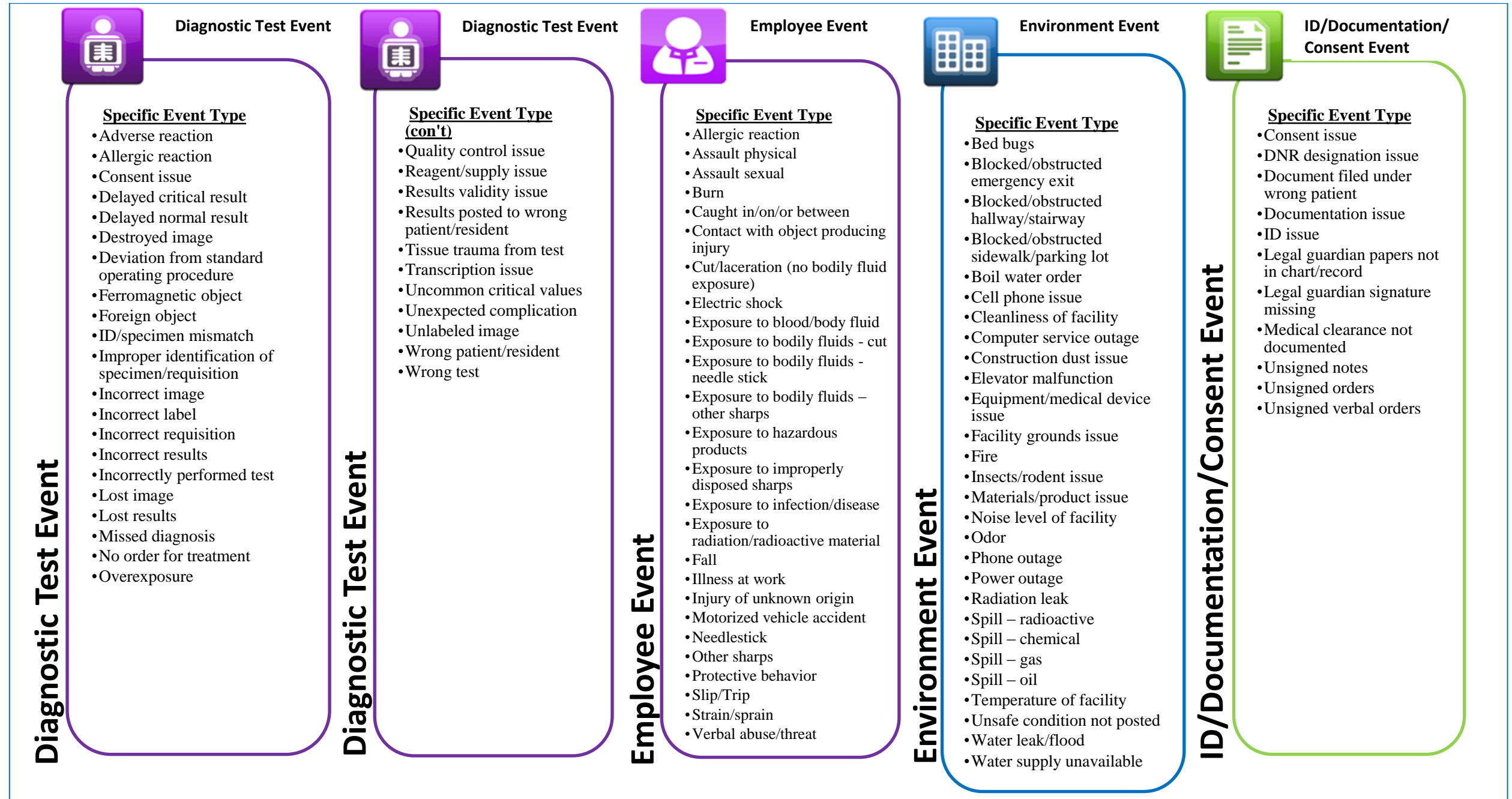
Compliments/Complaints Event



Compliments/Complaints Event (Public/Patient)

Specific Event Type (con't)

- Compliment
- Complaint
- **Nature of Compliment/Complaint**
 - Cost of service
 - Dietary
 - Discharge
 - Environment
 - Financial
 - Inefficiencies in service delivery
 - Information
 - Lack of information/education
 - Lack of informed consent
 - Loss
 - Parking
 - Patient rights and responsibilities
 - Responsiveness
 - Safety
 - Service
 - Service gap
 - Staff competency
 - Telehealth - 811
 - Timeliness of service
 - Wait Time





Infection Event

Specific Event Type

- Break in isolation
- Break in sterile technique
- Dialysis access infection - CVC
- Dialysis access infection - Fistula
- Dialysis access infection - Peritoneal access site
- Dialysis access infection - peritonitis
- Exposure to blood/body fluid
- Exposure to communicable disease
- Exposure to other hazardous material
- Failure to isolate
- Personal protective equipment issue
- Single-use item submitted for reprocessing
- Sterilization/disinfection issue
- Use of improperly sterilized equipment
- Use of improperly sterilized instrument

Infection Event



Line/Tube Event

Specific Event Type

- Accidental dislodgement
- Blood loss due to clotted dialysis system
- Circulation impeded
- Clamp procedure not followed
- Disconnected
- Discontinued inappropriately
- Discontinued without order
- Infection
- Line not changed
- Line occlusion
- Line separation
- Localized reaction
- Manufacturer defect
- Removal
- Severed
- Suspected/diagnosed perforation
- Tube placement issue
- Use of improperly sterilized equipment
- Use of improperly sterilized instrument
- Wrong insertion location
- Wrong size insertion

Line/Tube Event



Maternal/Childbirth Event

Specific Event Type

- Active 2nd stage delay > 4 hrs
- Administration of wrong inhalation gas
- Administration of wrong insufflation gas
- Antenatal screen test misdiagnosis
- Apgar score < 6 at 5 minutes
- Birth trauma
- Birth trauma to baby during delivery
- Born before arrival
- Cord prolapse
- Delay/difficulty with resuscitation
- Eclamptic fits or collapse
- Failed instrument delivery
- Failure to identify and treat hyperbilirubinemia
- Fetal pH < 7.05 cord
- Fetal pH < 7.20 scalp
- Foreign object retained post procedure
- Inappropriate delivery in birthing pool
- Maternal death

Maternal/Childbirth Event



Maternal/Childbirth Event

Specific Event Type (con't)

- Maternal resuscitation
- Maternal transfer to ICU
- Medical complication
- Neonatal death
- Post-partum hemorrhage
- Readmission of baby
- Readmission of mother
- Return to birth suite/OR
- Seizure in first 24 hrs of birth
- Shoulder dystocia requiring maneuver
- Stillborn/fetal death in labour
- Surgical complications
- Third or Fourth degree tears
- Undiagnosed abnormality
- Undiagnosed breech
- Unexpected admission to NICU
- Unexpected childbirth
- Unplanned home birth
- Use of improperly sterilized equipment
- Use of improperly sterilized instrument

Maternal/Childbirth Event



Medical Device

Type of Report

- Initial
- Follow Up

Type of Event

- Death
- Serious deterioration in the state of health
- Potential for death or serious deterioration in state of health
- Other

Report Type

- Mandatory report from hospital
- Voluntary

Medical Device Event



Privacy Breach Event

Privacy Breach Event

- **Specific Event Type**
- Loss of personal or sensitive information (electronic or paper)
- Loss or theft of equipment or device containing personal or sensitive information
- Patient/resident/client record lost
- Unauthorized access to personal or sensitive information
- Unauthorized collection of personal information
- Unauthorized disclosure of personal information
- Unauthorized disposal or distribution of personal or sensitive information



Radiation Oncology Event

Radiation Oncology Event

- **Problem Type**
- Allergic reaction
- Bleeding
- Does not fulfill PEICTC best practices
- Excess imaging dose
- Failure to perform on treatment imaging as per instructions
- Inadequate coordination of combined modality
- Inappropriate or poorly informed decision to treat or plan
- Radiation therapy scheduling/coordination error
- Systemic hardware/software (including dose-volume error)
- Treatment not delivered: Personnel/hardware/software error
- Treatment plan acceptable but not physically deliverable
- Treatment plan (isodose distribution) unacceptable
- Untimely access to medical care or radiotherapy
- Wrong anatomical site (excluding laterality)
- Wrong, missing mislabeled, or damaged treatment accessories
- Wrong patient
- Wrong patient position, setup points or shift
- Wrong planning margins
- Wrong prescription dose-fraction or calculation error
- Wrong side (laterally)
- Wrong target or OAR contours



Restraint/Supportive Device Event

Restraint/Supportive Device Event

- **Specific Event Type**
- Chemical restraint
- Manual restraint
- Mechanical restraint
- NVCI
- Positioning/supportive device
- Seclusion/24 hour room

Safety/Security Event



Safety/Security Event

Safety/Security Event

- **Specific Event Type**
- Abandonment
- Abduction
- Accidental injury of unknown origin
- Auto accident
- Bed malfunction
- Bomb threat
- Death
- Door/window unsecured
- Food/beverage related
- Hostage taking
- Improper storage -chemical
- Infant abduction
- Infant/child discharged to the wrong person
- Lighting of facility/parking areas
- Lost cell phone
- Lost laptop/tablet
- Lost memory stick



Safety/Security Event

- **Specific Event Type (con't)**
- Lost pager
- Lost smart phone
- Lost swipe card/identification
- Medical distress
- Missing/wandering patient
- Motorized vehicle accident
- Non-responsive
- Property damage/vandalism
- Property lost
- Recipient of responsive behaviour
- Reuse of single use item
- Safety policy violation
- Security breach
- Seizure
- Stalking
- Suspicious package
- Theft/suspected theft
- Unauthorized access/trespassing
- Unauthorized drugs/alcohol
- Unauthorized equipment
- Unauthorized smoking
- Unauthorized weapons

Skin/Tissue Event



Skin/Tissue Event

• **Specific Event Type**

- Abrasion
- Accident puncture or laceration
- Blister
- Bruise
- Burn
- Burn due to bathing
- Burn due to compresses
- Open lesion
- Puncture or laceration
- Rash
- Skin tear
- Stage 3 pressure injury acquired after admission
- Stage 4 pressure injury acquired after admission
- Swelling
- Ulcer

Surgery/Procedure Event



Surgery/Procedure Event

• **Specific Event Type**

- Administration of wrong inhalation gas
- Administration of wrong insufflation gas
- Break in sterile technique
- Burn during surgery
- Canceled procedure
- Contamination
- Count discrepancy
- Delayed procedure
- Equipment issue
- Equipment malfunction
- Foreign object retained post procedure
- Incorrectly performed procedure
- Intra-operative death
- Lost delayed results during procedure
- Patient not prepared for surgery
- Post operative death within 10 days
- Product not available
- Prophylactic antibiotics delayed/not given

Surgery/Procedure Event



Surgery/Procedure Event

• **Specific Event Type (con't)**

- Sterile supply distribution issue
- Sterile supply processing issue
- Surgical complication
- Surgical site infection
- Surgical site not marked
- Unexpected return to OR
- Unordered procedure preformed
- Use of improperly sterilized equipment
- Use of improperly sterilized instrument
- Wrong biological implant
- Wrong device implanted
- Wrong patient/resident/client
- Wrong procedure performed
- Wrong side/site/body part
- Wrong Tissue

Vascular Access Device Event



Vascular Access Device Event

• **Specific Event Type**

- Absence of blood return
- CVC access
- CVC migration
- CVC falls out
- Device issue/malfunction
- Fistula blown
- Fistula clotted
- Infiltration/extravasation
- Non authorized access
- Occlusion
- Phlebitis (PICC/PIV only)