



KlayaCare Health PEI **One Island Health System**

Better Technology Better Outcomes.

Montreal | Toronto | Peterborough | Victoria

alayacare.com













Purpose

We are driven to enable the care we want our loved ones to receive in the place they call home.

We founded the company to help our own family members (pictures) with the services they received.

www.alayacare.com







How?

Empower care providers to achieve better health outcomes by delivering transformative technology and data insights to focus on what really matters.







What the future holds

The future of home and community care is **connected** and **part of a continuum**, delivered through traditional and emerging modes of care.

AlayaCare makes home care **personalized** and **predictive**.





What is coming to PEI

- Web **scheduling** with real-time dashboards on assignments, visits and tasks
- Integrated InterRAI assessments
- Care planning tools
- Virtual care and video conference
- Patient & Family portal to help with documentation, communication
- Mobile app for caregivers, with access to real-time information/care plans and the ability to log completed activities, clinical notes, pictures and documents

Essentially, the ability to modernize home care services to provide a better experience to employees, caregivers and patients and achieve better health outcomes.

One Provincial Platform



Improved Productivity

"Home care companies are finally discovering the potential value of automation and optimization."

- Mayank Pratap, Hackernoon



Cost savings in mileage by 15% Significant savings in administration costs by 15%

Real-time Dashboards and Indicators





Scheduler Efficiency



"Staff don't have to play catch-up on client schedules that are always shifting.

With everything instantaneous, we can respond to clients more effectively and redeploy staff members more easily."

-Terri Soukup Vice President





Care Management in Real-Time

INTEGRA*Care*

"We have experienced **increased customer satisfaction** because we know more about our clients in a timely fashion.

Clients call in and we have more real time information. I can access information in AlayaCare, read the progress notes and summarize everything for the family on the phone. It makes our whole team look better – we're providing better care for our clients"

Lisa Sundarsingh VP, Care Operations





Outcome-Driven Care Plans



"Before, we were playing a lot of telephone tag, and our staff would often have to come by the office for client updates.

Now, with client care plans attached to their records, we've significantly reduced the back and forth with the office, enabling them to spend more time providing care."

Emily Hope, Senior Manager of Quality and Decision Support





Leveraging Data



"We're **using responsive analytics to identify coming trends**, such as when we may have a surge or drop-in clients. Having the data automatically exported to the dashboard has improved both the accuracy of inputting and efficiency of sharing the data."

Terri Soukup, Vice-President





Virtual Care



Available Anywhere, from Any Device

AlayaCare's video conferencing feature is responsive and available from desktop and mobile devices.



When You Don't Need to Be Onsite

HIPAA-compliant virtual visits that can increase the number of patient interactions.



A Single Solution

Seamless, end-to-end virtual visit workflow from AlayaCare.





Family Portal



Available Anywhere, from Any Device

The Family Portal is responsive and available from desktop, tablet and mobile devices.



Access Real-Time Information

Experience real-time updates ensuring clients have up-to-the- second information on schedules, care plans, payments and more.



Better Patient Experience

Improved communication and transparency. Possibility to request services.





In AlayaCare's tradition, cake and cupcake on us when you go live!



