Health PEI
PROVINCIAL HOME BASED CARE

Santé Î.-P.-É.
SOINS À DOMICILE PROVINCIAUX

Home-Based Care Highlights

FALL 2026 ISSUE #8

Official Languages Recognition Program

ACCREDITATION AGRÉMENT CANADA

Be prepared!!

The **Official Languages Recognition Program Level 2 (OLRP 2)** is part of Accreditation Canada's work to recognize organizations and teams that demonstrate a strong commitment to providing quality services in both official languages.

As part of this process, Home Care will be evaluated by Accreditation Canada surveyors this month, on October 28 and 29th

If successful, we will be the first organization in Canada to receive this distinction, which is an exciting milestone for both Home-Based Care and Health PEI!

To prepare:

- Complete Active Offer training in Moodle under Reflective Practice
- If you are confident and competent in providing health care services in French, including speaking to clients and understanding clients in French, please don't forget to indicate this in AlayaCare "Skills" section.
- If you would like your proficiency tested at no cost, please contact Lisa Gotell
- Review Workflows in Moodle
- Listen to Episode #8 on Home-Based Care Radio

Please reach out to Lisa Gotell or Elise Arsenault, HPEI French Analyst at any time!

Thanks for Your Feedback!
Thank you to everyone who completed the HBC Radio Pilot survey. Your feedback provided valuable insights!

Congratulations to Jennifer Green, Nursing Team Lead with East Prince Home Care, winner of the gift card draw!

Have additional ideas or feedback? Please reach out to Ann Millar or Barbie Lavers.

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Provincial Geriatric Program

Dementia Specialty Team (DST) Buidling Knowledge Across PEI
The DST continues to build capacity across the province through education, knowledge sharing, and collaboration. This fall, the team will present at the Quality and Patient Safety Learning Exchange, highlighting educational initiatives that support person-centered care. Topics have included Positive Approach to Care (PAC), dementia progression and GEMS®, meaningful engagement, and supporting sexual health and expression in dementia care.

The team was also recently featured at ASPEI's Annual Conference: Connected Through Care, where they showcased collaborative approaches to supporting people living with dementia and their care partners.

Conference participants also had an opportunity to visit the the team's information booth, and learn about practical dementia care resources available to staff and care partners.

These initiatives reflect the team's ongoing commitment to supporting caregivers, strengthening partnerships, and advancing high-quality, person-centred dementia care throughout Prince Edward Island.

Karen Nabuurs and Julie Dennis, OT Leads with the Dementia Specialty Team, showcase resources at the ASPEI Conference.



Operations and Innovations

Tasks v2 Now Available in AlayaCare!

We are pleased to announce that Tasks v2 launched in AlayaCare on October 20 (it appears simply as Tasks in AlayaCare). This update provides a more reliable and user-friendly way to create, track, and complete tasks across both web and mobile applications.

As a reminder, the following resources are available in Moodle under AlayaCare Orientation Resources:

·Tasks v2 Overview Training Document
·Tasks v2 Q&A Document
·Tasks v2 Cheat Sheet for Mobile App
·Onsite Champion List

We encourage all staff to review these materials to support a smooth transition.
Support will be available on-site through LPN Leads and Site Champions.
Thank you for your continued support and cooperation during the implementation of this important update.

New Home Care Referral Forms Coming Soon

Home Care has completed the development of new referral forms, including one for health professionals and a second public-facing version for clients, families, and partners in care. Both forms will be available in print and as fillable PDFs online, making referrals easier and more accessible. In addition, the Home Care Service Agreement is currently being updated. Watch for more information and release details in the coming weeks.

Provincial Palliative Care Programs

The **PEI Indigenous Palliative Care Course** was developed through a partnership between Pallium Canada, Lennox Island First Nation, Abegweit First Nation, and Home-Based Care. This course is designed for anyone interested in deepening their understanding of culturally responsive palliative care for Indigenous communities on Prince Edward Island.

Through the course, learners will explore Indigenous histories, perspectives, values, and approaches to care. Topics include treaties and treaty relationships, the impacts of colonial policies on Indigenous peoples and communities, cultural safety, cultural humility, Indigenous knowledge, the role of Elders, and Indigenous perspectives on palliative and end-of-life care. Learners will also gain insight into teachings related to dying, death, ceremony, and the importance of relationships within Indigenous families and communities.

Note: This course includes discussion of sensitive topics, including colonial policies and historical trauma. Learners are encouraged to engage with the content in ways that support their well-being.

We extend our sincere thanks to Lennox Island First Nation, Abegweit First Nation, Home-Based Care, and Pallium Canada for their collaboration in creating this important learning resource.
See press release from Mi'kmaq Confederacy of PEI.

To access the course, learners must first complete a **LEAP course** or **Palliative Care Philosophies and Provincial Program Orientation**. These prerequisites ensure participants have the foundational palliative care knowledge needed to fully engage with the course content.

The course is now accessible at pallium.ca. If you have completed either of these prerequisites, you will receive an email providing access to the PEI Indigenous Palliative Care Course.

MI'KMAQ CONFEDERACY OF PEI

Pallium Canada
Advancing Palliative Care

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Students Supporting Home-Based Care

Post-secondary students continue to make valuable contributions to Home-Based Care through research, innovation, and quality improvement initiatives. This year, UPEI NURS 3010 students partnered with the Montague Home Care team to develop resources on caregiver burnout, including a staff presentation and a caregiver handout. These tools, now available on Moodle, help raise awareness of caregiver stress, recognize signs of burnout, and promote available supports. We are grateful for our ongoing partnerships with post-secondary institutions and have welcomed more students this fall. Their contributions benefit staff, clients, caregivers, and the future healthcare workforce.

Quality Improvement



Accreditation Canada Site Survey November 22-27, 2026
Home Care Services and Palliative Care Services are among the Health PEI clinical areas participating in Accreditation surveys this November. To feel prepared and confident, visit the HBC Virtual Quality Board, which features accreditation resources, information about the Home Care and Palliative Care Quality Improvement Teams, a knowledge check, and an HBC Radio episode featuring Quality and Patient Safety Consultant Carolyn Crane. Additional accreditation resources are also available on the Staff Resource Centre.

Staff Engagement, Education & Wellness



Cleaning and Low-Level Disinfection of Medical Equipment This new learning module is to be completed by all HPEI front line staff on orientation and annually. Home care staff, please upload your certificate to Moodle upon completion.

Gentle Persuasive Approach Sessions will be held in all three regions with dates and locations posted at each site. Sessions will be facilitated by Darcy Sock and Ian McDonald and will run from 9:00 a.m. to 4:00 p.m.

Building Cultural Safety and Humility in Care Home-Based Care collaborated with Indigenous health partners to offer a virtual Cultural Safety and Humility education session on September 22. The session featured Dr. Meghan Cameron, Indigenous Medical Advisor and Family Physician, and Shelby Arsenault-Ellands, Mi'kmaq Health Systems/NIHB Navigator. A recording is available on Moodle for staff who were unable to attend or would like to revisit the session.

MAP Education November 17, December 8, Jan 5

Medication Reconciliation Dec 17th 2:30-3:30
Team Leads will share registration details and additional information.

Hand Hygiene As of Sept 30th, 362 Home Care staff completed the module and uploaded their certificate to Moodle. The next audit will take place in Dec.



Shorter days, less sunlight, and the demands of work and home can take a toll. If you're feeling stretched, you're not alone. Take a moment to prioritize your well-being.

The Staff Resource Centre offers resources to support mental health, stress management, mindfulness, sleep, work-life balance, and more.

Visit the Resources for Your Well-Being page and explore the supports available to you. Small steps matter.