



Home-Based Care Highlights

SUMMER 2026 ISSUE #7

Honouring Years of Service

Home-Based Care is proud to celebrate staff members reaching years of service milestones this year. Each milestone represents years of caring, collaboration, professionalism, and dedication to improving the lives of Islanders.

Thank you for the passion and expertise you bring to your roles every day. We are grateful for the impact you continue to make across our teams and communities.

Congratulations to all those being recognized, including those pictured here!

Lyndsay Corrigan & Karen Nabuurs
Provincial Geriatric Program



Trevor Cudmore, Angela Johnston, Sabrinna Springle, Filly Gill and Nancy McDonald
Queens Home Care



Below: Left to Right Crystal Praught (Director PHBC), Chantel Noye, Christina Waugh, (Co Managers Prince) Karen Biggar (Manager Provincial Geriatric Program and Erin Campbell-Moore (Co-Manager Kings)



HBC Radio - We Want Your Feedback!

Thank you to everyone who has tuned into the first six episodes of HBC Radio. We hope the series has been informative, engaging, and supportive of your work across Home-Based Care.

We'd love to hear your feedback to determine the future. **Complete the short survey for a chance to win a \$25 gift card.**

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Staff Engagement, Education & Wellness

Staff Conference Highlights

Thank you to everyone who participated in this year's staff conference. The event on May 20th provided opportunities for learning, collaboration, wellness, and connection across teams.

Special thanks to our presenters:

Geoff MacDonald ~ Karen Biggar ~ Lucas Arsenault
We were pleased to have some members of the Executive Leadership Team attend the afternoon session and support staff engagement activities!



Home Care Nursing Leadership Highlighted Nationally

Susan Doucette and Dawn Mallard presented at the Community Health Nurses of Canada (CHNC) National Conference in Vancouver in May. Their presentation featured the Competency in Care project for Home Care Nurses to roll out:

- the new 2024 Home Health Nursing Competencies
- the Palliative Care Competency Framework for Nurses

The presentation generated strong national interest in the innovative work happening here on PEI. Dawn and Sue would like to thank:

- the implementation team
- the Mi'kmaq Confederacy of PEI
- all participating home care nurses

The project will pause over the summer to allow staff time to catch up and recharge; it will resume from September through December. Stay tuned in 2027 for how some of the valuable resources and information learned throughout this project will be shared with all Home Care staff.

Education:

MAP Education Jul 14, Sept 15, Oct 13

Medication Reconciliation Sept 29 2:30-3:30
Team Leads will share registration details and additional information.

Hand Hygiene

Congratulations to the 355 Home Care staff who completed the module by the end of May! The next organizational Hand Hygiene audit will take place at the end of Sept.

Watch for fall dates for Dementia Care Training (DCT) 101/ 102

Indigenous Health Resources

The Staff Resource Centre now includes a [resource document](#) highlighting:

- key Indigenous organizations
- tools and resources
- culturally informed training

Provincial Geriatric Program

Alzheimer's Society Walk for Alzheimer's

Staff from the Provincial Geriatric Program proudly participated in the Alzheimer Society of PEI Walk for Alzheimer's events held across three locations on May 30 and 31. The events brought together community members, caregivers, families, and healthcare teams in support of individuals living with dementia and their loved ones.

We were also excited to see King's Home Care organize a team to participate. This is a wonderful demonstration of the strong partnership and collaboration between Home-Based Care and our valued community partner, the Alzheimer Society of PEI. Thank you to all staff who participated and helped support this important cause.



Provincial Palliative Care Programs



Palliative Care Client Beverly Mae and her family

Beverly (Bev)Mae was diagnosed with Primary Lateral Sclerosis (PLS) in 2020, after experiencing more than four years of progressive spasticity without a clear diagnosis. She lives in rural Kings County with her husband and previously worked as the manager of a lighthouse museum for many years.

PLS is similar to ALS, sharing many of the same symptoms, including muscle weakness, difficulty swallowing, and challenges with speech. However, PLS typically progresses more slowly.

When first meeting Bev, **Mallory Peters, Palliative Coordinator** found she was supported by Disability Services and had hired a private caregiver, who provided full assistance with ADL's and IADL's. At that time, she was not yet connected with Home Care services.

As her needs evolved, her support team grew to include an interdisciplinary team: physiotherapy, occupational and respiratory therapy, speech-language pathology, nursing, home support, dietitian services, pharmacy, and UREST. Together, we have worked to enhance her care by increasing privately funded supports while also building in Home Care services to ensure consistency, safety, and quality of life.

These coordinated supports have made it possible for Bev to continue living life on her terms maintaining meaningful experiences, staying connected to her community, and focusing on what matters most to her. Even though she was recently diagnosed with a cancerous lung tumor, she continues to face each day with strength and determination, choosing to focus on living fully.

Bev is fulfilling her bucket-list wish; she went to see Newfoundland's icebergs, 1st month travelling by RV with support from her family and care team to make the trip possible and safe! **Great work Team!! You can read more about her journey and upcoming trip here: [Salt Wire](#)**



Congratulations to Ann Millar, HBC Program Development Lead, on receiving a Patient Experience Star Award!

This recognition highlights Ann's strong commitment to patient- and family-centered care. She has been a dedicated advocate for engaging clients and caregivers as true partners, leading the creation of the Home-Based Care Patient and Family Partner Committee.

Through her leadership, Ann has strengthened how we amplify client voices, incorporate lived experiences into programs, and foster a culture of partnership across Home-Based Care.

Thank you, Ann, for your passion and impact!

Operations and Innovations

AlayaCare Tasks v2 Coming Soon!

AlayaCare will be launching a new version of Tasks on July 16th! This update introduces a faster, more reliable way to create, track and complete work across both the web and the mobile app. **Education coming soon with all staff! The example below shows some differences between Tasks and Tasks v 2**

The 'Add Task' form includes fields for 'Attach a Form' (Yes/No), 'Task Name' (with a 'Start typing...' prompt), 'Priority' (dropdown), 'Task Due Date' (YYYY-MM-DD HH:MM), 'Assignee' (with 'Start typing...' prompt), and 'Client' (with 'Start typing...' prompt). It also features a rich text editor with various formatting options (bold, italic, underline, link, etc.) and a large text area for details. At the bottom are 'Cancel' and 'Save' buttons.

Tasks

VS

The 'Create Task' form has a 'Task name (required)' field, 'Status' (dropdown), 'Due' (date/time picker), 'Branch' (dropdown), 'Assignee' (with 'Start typing...' prompt and 'Assign to Me' button), 'Assign Group' (with 'Start typing...' prompt and a red 'DO NOT USE' label), 'Priority' (dropdown), 'Tags' (dropdown), 'Reminder' (date/time picker), 'Client' (with 'Start typing...' prompt), 'Employee' (with 'Start typing...' prompt and a red 'DO NOT USE' label), and 'Form' (dropdown). At the bottom are 'Cancel', 'Create & Open', and 'Create Task' buttons.

Tasks v2

Continence Program Referral Form

A Continence Program referral form was introduced on March 9th to support a more streamlined and consistent referral process. The new form is designed to:

- improve clarity and consistency of referrals
- support LPN Team Leads in identifying appropriate referrals
- streamline the referral process for the Continence Program

Reference materials and continence guidelines are available on [Moodle](#)

New MSIP Safe Work Procedures Now Available

Musculoskeletal injuries remain one of the most common workplace injuries experienced by Health PEI employees. To support staff safety and injury prevention, the Provincial Musculoskeletal Injury Prevention (MSIP) Team has developed a new bank of MSIP Safe Work Procedures as part of Health PEI's Occupational Health and Safety Program.

These procedures provide:

- step-by-step instructions for completing tasks safely
- guidance on reducing musculoskeletal injury risk
- information about workplace hazards and required equipment
- safe body mechanics recommendations

Staff are encouraged to review the new resources available on the [Staff Resource Centre](#).

Watch for further MSIP program updates, as the MSIP Team transitions away from the licensed TLR program and continues to develop new resources as part of their commitment to workplace safety.

Thanks for reading!