

Environmental Services

*A critical part of the Island health
system supporting improved health for
Islanders*



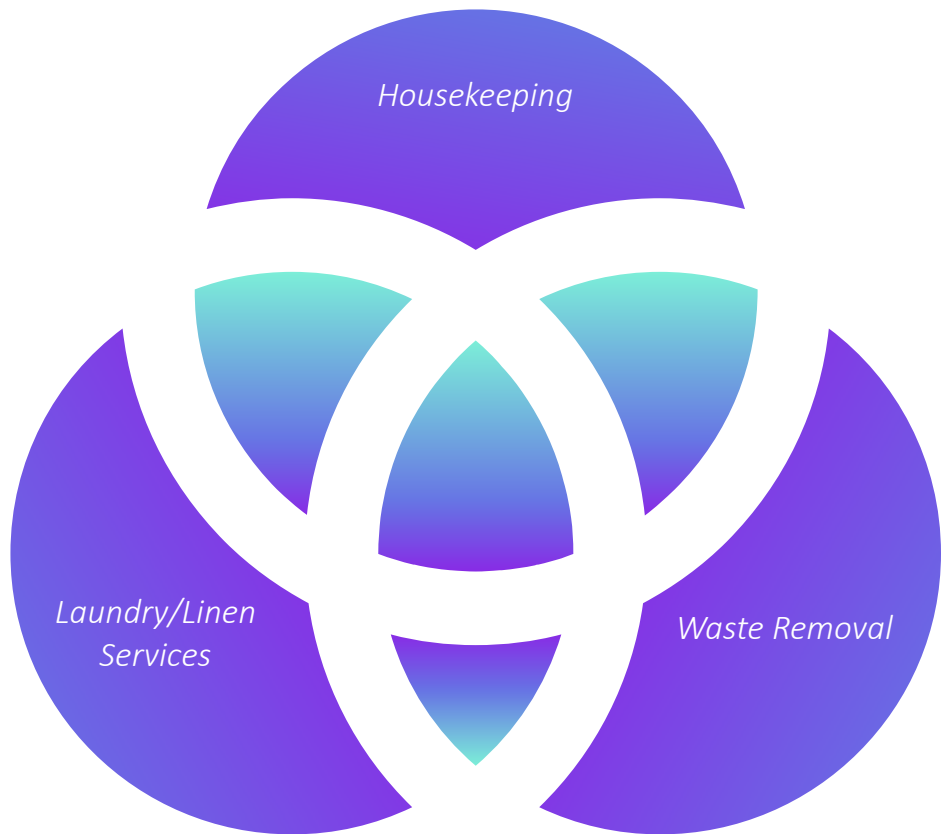
What is Environmental Services?

Our Team...

... has to work closely with all other departments in a collaborative effort to provide a safe and clean environment for staff, patients and their families.

We are just as essentials as nursing, nutritional services or administration.





More than just one department

Environmental Services Consists of a wide range of duties & responsibilities

Over 200 staff members that are responsible for the entire hospital.

We have staff working within the hospital 24/7 every day.

What are we responsible for?

QEH is made up of over 450,000 ft² which we are responsible for.



Over 230 average Canadian homes could fit within the QEH.

Who do we work with?

A key value of Health PEI is collaboration in an environment of trust, communicate with openness and honesty.

All departments work together in the hopes of providing the best quality of service.

Collaborative Model of Care is one of the reasons that QEH has performed better in key indicators than other hospitals across Canada

The Whole is Greater than the Sum of its Parts - Aristotle

Going Beyond

Our duties takes us beyond just patient rooms.

We are responsible for all public areas such as lobbies, bathrooms and vendors.

Ensuring that the QEH is aesthetically pleasing. General upkeep such as painting and burnishing occurs daily.

Emergency, Operating Suites, Birthing rooms, Cancer Treatment Center, and Dialysis are just a few of the services we help provide.

We play a central role in providing Health Care services across PEI.

Training

- ☐ Staff have to have formal training in various programs
- ☐ S.M.A.R.T., Hand Hygiene, Infection Control, WHMIS, Radiation Safety
- ☐ Staff are taught techniques to handle various types of precautions such as MRSA, C-Diff and VRE
- ☐ Troubleshooting various situations



Housekeeping

Defending from Nosocomial Infections

8000

Canadians Die

Every year about 8000
Canadians Die

220K

Canadians Infected

Every Year about 220,000
Canadians become infected

129M

Financial Toll

The costs for treating were 129
Million Dollars in 2010

90%

Hand Hygiene Compliance

Far higher than the 40% average
found in other studies.

Waste

Removal and disposal

Our team...

...doesn't just remove garbage, but they are also responsible for the removal of bio-hazardous and radioactive materials.

Recycling is a key goal, we strive to be as environmentally responsible as we can.

Last year, over 900,000 pounds of waste & recyclables were removed from QEH alone.

More than the combined weight of 325 Honda Civics





Laundry/Linen Services

Laundry from nine different facilities gets processed at the QEH

Responsible for providing clean linen, gowns, uniforms and other items to all departments at the QEH including the operating room and Labour and Delivery

Over 6,200,000 pounds of laundry was processed last year.

Equivalent to doing over 442,000 loads in a household unit.

Over 1200 loads per day.

Hazards

Small Mistakes...Big Consequences

Sharps are a huge issue for our department...

...if they aren't properly disposed of, staff can be punctured.

All sharps must be placed in proper containers to help protect employees, patients and visitors

Please remove all items from uniforms and linen before they are taken to laundry.

The small mistake of leaving a marker or pen in a uniform can cause thousands of dollars damage to equipment or materials.



Work with Others

We have to work together as a team

Willing To Learn

*We can teach you,
if you are willing to
learn*

Positive Attitude

*We want team
members to be
positive*

Excited about a Challenge

*You never know
what the day will
bring*

Compassion

*Compassion by all
team members is
critical*

**Always looking for new
Team Members**



Thank You

