

Project CRADLE

Care Planning, Reporting, Assessments, and Documentation for Long-term Efficiency.



September 2, 2025

Dear Health PEI Long-Term Care Staff and Community,

I am pleased to announce an update regarding the Wave 2 Rollout of the implementation of electronic charting in our long-term care homes. I would like to thank you for your patience and continued efforts throughout this important initiative.

After careful consideration and many conversations with staff, leadership, and the project team, we have decided to alter our approach to the Wave 2 rollout. Wave 2 will now follow a unified approach that staggers the go-live dates of the homes by one week rather than several months apart. The new go-live dates are shown in the table below. These dates are subject to shifting as we get closer based on the readiness of each home.

Region	Home	Go-Live Date
East	Stewart Memorial Home	November 4 th
West	Margaret Stewart Elliot Home	November 5 th
West	Riverview Manor	November 6 th
West	Maplewood Manor	November 12 th
East	Colville Manor	November 13 th

We believe that shortening the gap between go-live dates will make for a smoother experience for the Wave 2 homes and allow us to provide consistent support. As shown in the table above, the new go-live dates are scheduled between November 4th and November 13th. The target go-live for the Wave 3 implementation remains as April 2026.

We are confident that the homes will be prepared, supported, and able to successfully implement PointClickCare. A significant source of this confidence is from the stellar group of Superusers who have stepped into these roles and graciously offered to provide support and expertise to home staff as we transition to electronic charting. We could not do this without you and look forward to congratulating you on the other side of a successful rollout of Wave 2.

Thank you for your continued dedication to improving resident care,

Trevor Waugh

Project CRADLE Sponsor