

Provincial Laboratory Quality Improvement Team

Health PEI

QUALITY TIME



Provincial Laboratory website: www.healthpei.ca/index.php3?number=1044816

Health PEI policies/procedures website: iis.peigov/dept/health/manual/index.html

Volume # 1

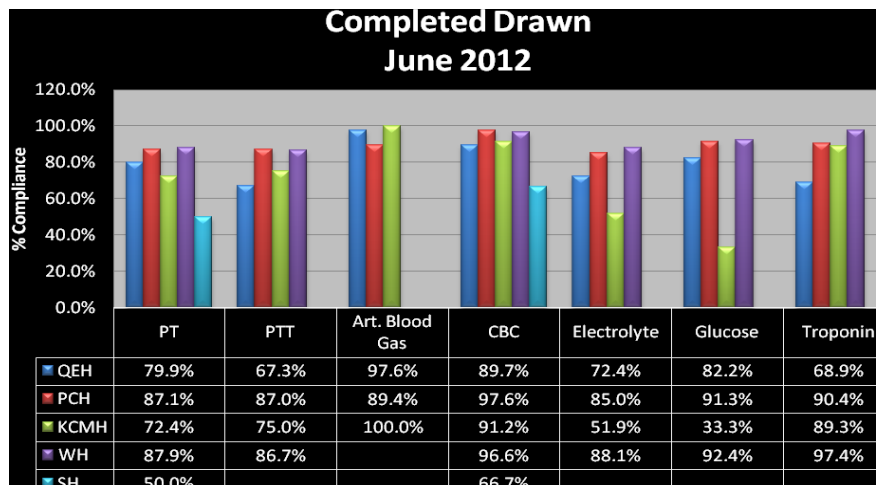
April 2013

Our Quality Goals Are:

1. Completion of the Laboratory Safety Manual
2. Completion of the Laboratory Quality Manual
3. Updating SOP's throughout the Island

Laboratory Indicator

- Turnaround time (TAT) is often seen by users as a quality performance indicator of the service provided by the lab. A 90% completion time (sample collection to result reporting) of <60 minutes for STAT laboratory tests is the goal for acceptable TAT



Coming Up....

- Accreditation survey for Health PEI is to take place September 15-21, 2013. Site visits to take place September 16-19.
- There will be an electronic “Work Life Pulse Survey” (Staff Satisfaction) in April- May 2013.
- Quality Team members include: Bill Bylhouwer, Jonathan Garrett, Dr. Jennifer Fesser, Pam Wright, Jackie A’Hearn, Louise Farrar, Barb MacEachern, Rebekah Moore, Shelly Keenan, Georgette Turner, Tanya MacKay, Greg Dobbin, Holly Brasky and Treena Bellamy

If you have any questions on quality, please speak with your site representative on the Quality Team

