

# Provincial Laboratory Quality Improvement Team

## Health PEI

## QUALITY TIME



Provincial Laboratory website: [www.healthpei.ca/index.php3?number=1044816](http://www.healthpei.ca/index.php3?number=1044816)

Health PEI policies/procedures website: [iis.peigov/dept/health/manual/index.html](http://iis.peigov/dept/health/manual/index.html)

Volume # 2

May 2013

### Our Quality Goals Are:

1. Completion of a Provincial Quick Reference Manual available electronically for all health care providers. Includes a list of tests and samples required.
2. Completion of a Provincial Laboratory Information Manual available for all lab staff. Includes a list of tests, samples required, proper storage and handling.
3. Sharing of technical SOP's throughout the Island to ensure consistency throughout all labs performing procedures.
4. Procurement of an electronic document management program to control how and when documents are updated and shared.



### Did you know??

- All users of our service may document their compliments and/or complaints by:
  - A) Filling out a compliments and complaints brochure or
  - B) Filling out the brochure electronically at the Health PEI website, there is an icon at the bottom of the screen.  
<http://www.healthpei.ca/feedback.php>
- The province of PEI does not have a home transfusion service. All patients who require transfusions are seen at one of Health PEI approved facilities.
- Do you know where the Material Safety Data Sheets for your work area are located?



**Challenge:** pick a reagent and see if you can find one for it!!

### Coming Up....

- Quality Manual will be available very soon, keep an eye out for it!
- Safety is something for which we are all responsible, our own, our co-workers and those we serve. Review the Safety Manual when it is made available to ensure your practices are **SAFE!**
- Quality Team members include: Bill Bylhouwer, Jonathan Garrett, Dr. Jennifer Fesser, Pam Wright, Jackie A'Hearn, Louise Farrar, Barb MacEachern, Rebekah Moore, Shelly Keenan, Georgette Turner, Tanya MacKay, Greg Dobbin, Holly Brasky and Trenea Bellamy

If you have any questions on quality, please speak with your site representative on the Quality Team

