

MyHealthPEI Online Service for Residents

Support Resource Guide for Public Inquiries

MyHealthPEI is a secure online service that provides Island residents 16 years of age and older convenient access to components of their personal health information.

What public might ask and how to respond:

How can residents access MyHealthPEI?

To access MyHealthPEI, residents must first create a Basic MyPEI Account and get it verified online or in-person. Once verified, they can then add their PEI Health Card information to access MyHealthPEI.

- To create their Basic MyPEI Account, go to www.princeedwardisland.ca/MyPEI
- For in-person verification options, go to: www.princeedwardisland.inperson
- For MyPEI Account technical support – call (toll-free): 1-800-372-3588 and Press 1 OR email mypei@gov.pe.ca

What if residents have questions about MyHealthPEI or their health information?

Answers to many questions about MyHealthPEI and available health information can be found online at: www.princeedwardisland.ca/MyHealthPEI.

For MyHealthPEI technical support or questions – call (toll-free): 1-800-372-3588 and Press 2 OR email myhealthpeisupport@gov.pe.ca

IMPORTANT NOTE: Health-related questions about their results or reports should be addressed by their health care provider.

What if a resident notices missing or incorrect information in their MyHealthPEI profile?

If a resident believes their personal information or results are missing or are incorrect (e.g., results that don't belong to them), they should call (toll-free) 1-800-372-3588 and Press 2 for MyHealthPEI support.



What is Currently Available in MyHealthPEI

It is important to note and remind residents that the ordering health care provider will receive the same test results and reports via PEI's Electronic Health Record system that are made available to residents in MyHealthPEI. Their health care provider will contact them if they have any concerns about the results.

Health Information	How Far Back Results Are Available	When Does It Appear in MyHealthPEI
Immunization History	For vaccines administered in PEI that are digitally recorded in the provincial immunization registry	As soon it is entered into the provincial immunization registry
General Lab Results	For tests taken mid-May 2025 forward	4 calendar days after the results are posted in the provincial electronic health record system
Microbiology Lab Results	For tests taken mid-July 2025 forward	4 calendar days after the results are posted in the provincial electronic health record system
Cytology Lab Results	For tests taken late September 2025 forward	7 calendar days after the results are posted in the provincial electronic health record system
Pathology Lab Results	For tests taken late September 2025 forward	7 calendar days after the results are posted in the provincial electronic health record system
Blood Bank	For tests taken mid-December 2025 forward	4 calendar days after the results are posted in the provincial electronic health record system
Diagnostic Imaging Reports	For imaging exams performed mid-July 2025 forward	At least 14 calendar days after the technician completes the exam

Other tools and features initially available to Island residents:

- Self-entry tools for tracking personal health data (e.g.: weight, height, insulin, blood pressure, allergies, medical procedures, family medical history, etc.)
- Integration with select smart devices (e.g.: Fitbit, Withings, Garmin, Omron)
- Library of educational health resources

Over the next 12-24 months, MyHealthPEI will gradually expand to include more health information – such as dispensed medications and new self-entry tools and features.

