

## **Workflow for Flagging Violent/Aggressive Patients**

1. An incidence of violence or aggression occurs or a history of known violence is reported to staff.
2. A Violent / Aggressive Assessment Tool (VAT) will be completed and interventions documented.
3. If the patient scores 3 or higher;
  - Whenever possible a discussion shall be held with the nurse manager or designate to verify an alert should be activated on this patient as a communication tool for staff.
  - The appropriate documentation (Violence/Aggressive Behaviour Alert Authorization form) is required to be completed.
  - The alert will be seen on the demographic bar & the FirstNet tracking board.
  - The nurse will add a new problem to the patient's Problem list.
  - An Incident report is required to be completed on PSMS.
4. To activate a formal alert, the nurse manager or designate will complete the Violent/Aggressive Behavior Alert Authorization form.
5. Visual aids such as an orange dot on the armband and signage on patient's room may be used where appropriate and practical.
6. Disclosure of the activation of the alert to the patient, and/or family/caregiver must occur as soon as possible. Documentation of the conversation should be entered in a nursing progress note.
7. A plan of care will be developed and documented.
8. Reassessment of the patient will be done if;
  - a stable condition is established.
  - another episode of aggressive /violent behavior occurs.
  - transfer or discharge occurs.
  - an additional visit occurs within the 2 years of initial assessment.
9. If the patient has another event of violent/aggressive behavior the VAT form and the Violent/Aggressive Behaviour Alert Authorization form will be completed.
10. Re-evaluation of the Alert status will occur based on clinical judgment. Upon discharge, and transfer review of the alert status must be completed.
11. If the alert needs to be removed prior to the designated two year period:
  - The VAT assessment should be completed.
  - The nurse manager or designate will then complete the Violent/ Aggressive Behaviour Alert Removal Authorization form.
  - The status of the problem on the Problem List shall be modified from active to inactive.