

## **Workflow for Flagging Patients for High Risk Behavior (Violence)**

1. An incidence of violence or aggression occurs, or a history of violence is reported to staff.
2. A Violence Assessment Tool Acute (VAT) will be completed and staff interventions will be documented.
3. If the patient scores three or higher on the Violence Assessment Tool.
  - A discussion is held with the manager, supervisor or designate to verify an alert should be activated on this patient as a communication tool for staff.
  - Violence/Aggressive Behavior Alert Authorization form will be completed by staff once approved by manager, supervisor or designate.
  - The staff will add a new problem of violence risk to the patient's Problem list.
  - Staff will complete an Incident report on patients` chart and on PSMS.
4. Staff will document and update a patient safety plan section as soon as possible and as needed
5. The High-Risk Behavior Alert "yes" will be seen on the demographic bar & the FirstNet tracking board.
6. Staff will place an orange dot poster where practical in the patient's room or on patients' door or an orange dot on patients arm band or chart to notify all staff of potential for patients High Risk Behavior.
7. Staff will disclose the activation of the alert to the patient, and/or family/caregiver as soon as safe to do so. Documentation of the disclosure conversation will be done in a progress note.
8. Staff will reassess the patient when.
  - a stable condition is clear.
  - another episode of aggressive /violent behavior occurs.
  - transfer or discharge occurs.
  - a new visit occurs within 2 years of first assessment.
9. If the patient has another event of violent/aggressive behavior,
  - Staff will redo the VAT form and the Violent/Aggressive Behavior Alert Authorization form.
10. Re-evaluation of the Alert status will occur based on staffs clinical judgment and upon transfer and discharge
11. If the alert needs to be removed prior to the designated two-year period:
  - The VAT assessment will be redone.
  - The nurse manager or designate will then approve staff to complete the Violent/ Aggressive Behavior Alert Removal Authorization form.
  - Staff will change the status of the problem on the Problem List from active to inactive.
  - Staff will remove the orange dot poster from patients room or door, or remove the orange dot from arm band or chart