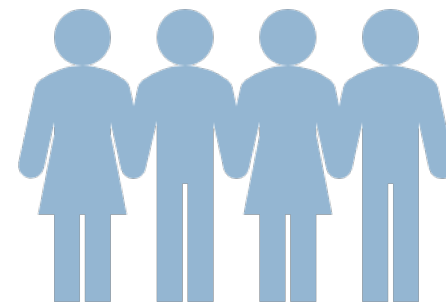


LIVING OUR VALUES

THE HEALTH PEI CODE OF
CONDUCT



THE CODE OF CONDUCT

- Based on the Health PEI values, it is a tool for individuals and teams which outlines how we live the values in the workplace
- It complements, but does not replace, other professional or institutional Codes of Conduct that may already apply to staff within Health PEI
- The Code of Conduct is a companion document to all of Health PEI's bylaws, policies, procedures, Patient Bill of Rights, standards, and guidelines
- It is not an enforcement tool itself

OUR VALUES



CARING

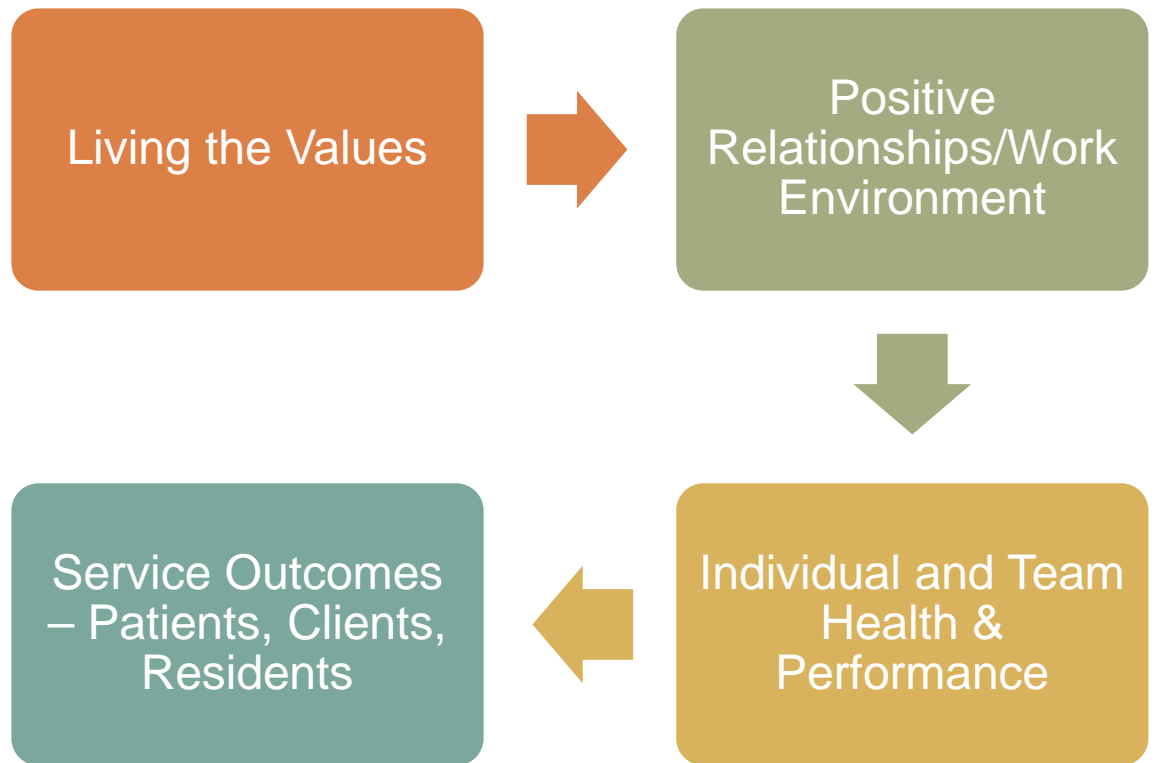


EXCELLENCE



INTEGRITY

**OUR
ACTIONS
MATTER!**



CARING



TREATING EVERYONE
WITH COMPASSION,
RESPECT, FAIRNESS,
AND DIGNITY

CARING



Accept and value the diversity of individual and groups



Treat others how they want to be treated



Establish, encourage, and maintain healthy relationships



Be fully present and participate in conversations, decision making and activities



Recognize the accomplishments of others and offer constructive feedback



Listen to and value the ideas and opinions of others



Communicate in a timely and appropriate manner

EXCELLENCE

PURSUING CONTINUOUS QUALITY
IMPROVEMENT THROUGH
INNOVATION, INTEGRATION AND
THE ADOPTION OF EVIDENCE-
BASED PRACTICES





Collaborate with and understand the roles of others



Strive to achieve a seamless, person-centred care experience for those using the health system



Be engaged and creative, and encourage the same in others



Use current and credible information to guide our work and decision making



Make change that furthers our goals and objectives and that is appropriate for our circumstances and setting



Ensure an effective process for implementing and monitoring new ideas or initiatives



Evaluate and improve the quality, safety and effectiveness of our decisions and services

EXCELLENCE

Health PEI

One Island Health System

INTEGRITY



COLLABORATING IN AN
ENVIRONMENT OF TRUST,
COMMUNICATING WITH
OPENNESS AND HONESTY, AND
BEING ACCOUNTABLE THROUGH
RESPONSIBLE DECISION
MAKING

INTEGRITY

- Build trust through our actions
- Do what we say we are going to do, in a timely manner
- Maintain a person-centered approach and include a variety of factors when making decisions
- Take responsibility for our decisions and actions, and acknowledge & learn from our mistakes
- Be honest in our interactions with others
- Use resources efficiently and distribute them appropriately
- Uphold all standards and policies that apply to Health PEI



WHO DOES
THE CODE
OF
CONDUCT
APPLY TO?

- Everyone who works within the PEI health care system!
 - All employees of Health PEI – including all levels of administration and management
 - Health professionals providing care or service on behalf of Health PEI
 - The Health PEI Board of Directors and others boards for which Health PEI is administratively responsible
 - Contractors
 - Students, trainees, and educators
 - Volunteers

RESPONSIBILITIES



Staff

Know and use the Code of Conduct as a guide for behaviour in the workplace



Managers

Know and use the Code of Conduct as a guide for behaviour in the workplace
Engage and support staff and teams to promote a positive workplace environment

USING THE CODE OF CONDUCT



Personal: Self assessment and personal growth



Team: Team discussion and strengthening the workplace environment



Feedback: Reference tool & vocabulary for providing feedback

ACKNOWLEDGEMENTS

- Project under the **Advisory Committee of Organizational Development (ACOD)** through the “**Strengthening Workplace Resilience**” Project
- Thank you to:
 - Health PEI Managers Community, Executive Leadership Team, DoN’s, Ethics Committee and the many others, including front staff who provided input and feedback into the development of the Code of Conduct

THANK YOU

- Find more resources on the [Health PEI Staff Resource Centre](#)

