

# Quality & Patient Safety

## Quarterly Review – Fall 2022



### 2022 Leadership Excellence Award

Since its establishment in 2010, the Health PEI Board of Directors has been working to promote safety and quality within the PEI health system. These efforts reflect the Board's ongoing commitment to meeting national standards and to fostering a quality improvement culture across Health PEI. The Board, recognizing that employees play a key role in leading system transformation, created the Leadership Excellence Award to acknowledge staff achievements in leadership excellence in building a quality and safety culture.

The Leadership Excellence Award is given to either an individual or team who demonstrated significant leadership in the area of quality and safety, and who is making positive, sustainable changes across the healthcare system. Additionally, two awards of merit may be given to worthy individuals and/or teams.

There were 12 submissions for 2022. This year, the Health PEI Board of Directors selected one Leadership Excellence Award winner and two awards of merit.

The awards were presented at Health PEI's 12<sup>th</sup> Annual General Meeting on November 16, 2022.

#### And the winners are...

The 2022 Leadership Excellence Award winner was the ***PCH ICU and Respiratory Department Staff, PCH***



***Leadership, City of Summerside and the PCH Foundation*** for the work to stabilize the PCH Intensive Care Unit.

An Award of Merit went to ***Public Health Nursing and PCH Administration*** for the Innovative Public Health Children COVID Clinic.

An Award of Merit went to the ***Provincial Home Care Service and Leadership Team*** for the COVID In-Home



Vaccine Initiative & IV Sotrovimab Treatment Home Administration.

**Congratulations to all 2022 recipients!**

# Canadian Patient Safety Week

From October 24 to October 28, 2022, Health PEI participated in the annual Canadian Patient Safety Week (CPSW). Canadian Patient Safety Week is a national campaign that started in 2005 to inspire extraordinary improvement in patient safety and quality. Along with the Healthcare Excellence Canada (formally Canadian Patient Safety Institute), healthcare organizations are encouraged to participate, spreading the mission to promote patient safety.

The theme of the 2022 CPSW was **Press Play on Safety Conversations** which encouraged patients, healthcare providers and leaders to **ask** questions, **listen** and **act**. When we have safety conversations, it changes the way we think about safety.

This year, during CPSW, Healthcare Excellence Canada hosted two virtual events on Safety Conversations and shared relevant tips and tools for healthcare providers and the public. If you are interested in learning more about patient safety to visit [Healthcare Excellence Canada's website](https://www.healthcareexcellence.ca) where you will find countless tips, tools, and resources related to patient safety.

Watch for next year's Canadian Patient Safety Week taking place from **October 23-37, 2023!**



## Reminder



On the main page of the Staff Resource Centre (SRC), there is a Quality and Patient Safety box – where all accreditation, quality improvement, patient safety and ethics information is captured. Information is uploaded regularly, and staff are encouraged to visit SRC for updates.

Check out the following links for more details:

- <https://src.healthpei.ca/accreditation>
- <https://src.healthpei.ca/patient-safety>
- <https://src.healthpei.ca/quality-improvement>
- <https://src.healthpei.ca/ethics>



## Accreditation Update

Following our June 2022 on-site survey visit, Health PEI was awarded **Accredited** status by Accreditation Canada. Achieving Accreditation status helps to assure Islanders that services provided within Health PEI meet national standards of excellence. This award will remain in effect for the next four years.



As part of our accreditation status, Health PEI is required to provide further evidence to Accreditation Canada in **December 2022** and **June 2023**. The evidence is related to some Required Organizational Practices (ROPs) and high priority criteria including medication reconciliation, information at care transitions, client identification, medication management, client engagement and ethics. Health PEI's December evidence has been submitted to Accreditation Canada for review and we anticipate receiving feedback in early 2023.

A big thank you to everyone who prepared for and participated in the on-site survey and is working on actioning feedback from our Accreditation Report – your hard work, time and energy are recognized and appreciated.

## QIT Evaluation Survey



The Quality, Risk and Patient Safety (QRPS) Division is seeking feedback on Health PEI's Quality Improvement Teams (QITs) to gain an understanding of what is working well, identify current challenges and gather ideas on how to improve the QITs.

This survey is anonymous and we will use the information provided for improvement purposes. The survey takes approximately 10 minutes to complete and all current and recent members of QITs are encouraged to participate, including our patient and family partners. You do not need to be on the Health PEI network to access this survey.

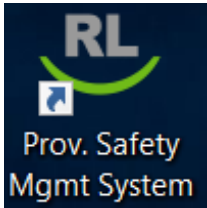
You can access this survey via this link: <https://gov.questionpro.ca/QIT-evaluation>

Deadline to complete this survey is **December 16, 2022**.

If you have any questions about this survey, please contact:

Jennifer LaRosa, Manager, Planning and Evaluation at [inlarosa@ihis.org](mailto:inlarosa@ihis.org) or (902) 388-7610 or Brianne Timpson, Quality Risk Consultant, at [btimpson@ihis.org](mailto:btimpson@ihis.org) or (902) 620-3349.

**Thank you for your input!**



## PSMS News & Updates

Provincial Safety

Management System (PSMS) training can be booked by contacting **Krista Paquet** at [kmpaquet@ihis.org](mailto:kmpaquet@ihis.org) or through your program's Quality Risk Consultant.

### Share Your Story

Do you have questions about any of the stories you have read here? Would you like to suggest a topic or story idea for a future edition of the newsletter? If so, please contact Connie Mattes at [cpmattes@ihis.org](mailto:cpmattes@ihis.org) or (902) 569-7769.

## The Quality & Patient Safety Quarterly Review is brought to you by the Quality, Risk and Patient Safety Division:

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**Wishing you and yours a safe, healthy and happy holiday season!**