



Health PEI

POLICY FOR PRIVATE SERVICE PROVIDERS IN HEALTH PEI-MANAGED FACILITIES

Frequently Asked Questions:

1. If I am receiving similar services from Health PEI, can I still receive the same services from a Private Service Provider (e.g. Physiotherapy)?

- a. Yes, you can receive a similar service from a Private Service Provider (PSP) as long as the treatment provided by the Private Service Provider works with the care plan developed by your health care providers* and/or health care team**.
- b. Health PEI will continue to provide services to the patient. Receiving services from a Private Service Provider will not affect services provided by Health PEI.

2. What do I need to do before hiring services of a Private Service Provider?

Before hiring services of a Private Service Provider, you need to check with your health care provider. You can hire the services of a Private Service Provider if your health care provider does not deny your request. Health PEI retains the right to deny access to Private Service Providers at any time.

3. Who would be responsible for contacting/selecting/hiring/paying for the services of a Private Service Provider?

If you decide to hire the services of a Private Service Provider, it is your responsibility for selecting, contacting, and hiring the Private Service Provider of your choice. Health PEI does not accept any responsibility for selection, payment, supervision, or liability related to the use of a Private Service Provider.

4. Where can I find more information on hiring a Private Service Provider in PEI?

For further questions on *Private Service Providers in Health PEI-Managed Facilities*, please speak to a member of your health care team. Health PEI does not recommend or does not maintain a list of Private Service Providers. Please search for the relevant Private Service Provider on the internet or in the Yellow Pages.

5. Will Health PEI be providing any resources such as staff or equipment for my Private Service Provider?

No. Health PEI will not be providing any resources (including staff, equipment, supplies, etc.) to the Private Service Provider.

6. Will my Private Service Provider have access to my health record?

No. Private Service Providers do not have access to the patient/client/resident's health record.

7. Can my Private Service Provider provide me aromatherapy in a Health PEI facility?

No. Like many health care organizations, Health PEI is a scent reduced organization. Services involving scents are against the organization's scent reduced environment policy and are not allowed (including aromatherapy, incense, hair products, etc.)

8. What time during the day can a Private Service Provider provide services?

Please check with your health care provider/health care team for a time when a Private Service Provider can provide services.

***Health care provider** - a qualified medical or health care professional (registered nurse, physiotherapist, psychologist, etc.) that the organization or program involves in the direct care of the patient/client/resident.

****Health care team** – the group of health care providers involved with the care of a patient/client/resident.