

Private Service Providers (PSP)

Information for Patients, Clients, and Residents

Health PEI

Health PEI patients/clients/residents may choose to receive services from a Private Service Provider (PSP) in a Health PEI-managed facility. If you choose to privately retain/utilize a PSP to provide a service, there is important information you need to know.

Private Service Providers

Health PEI considers a Private Service Provider (PSP) to be an individual or group that is retained or utilized directly by the patient/client/resident or their family/substitute decision-maker/proxy to provide therapies, interventions and/or other services. Examples can include (but are not limited to):

- physiotherapists
- dentists
- optometrists
- chiropractors
- nurses
- therapy aides
- social workers
- nutritionists
- personal assistants
- ayurvedic, naturopathic, homeopathic, and
- osteopathic practitioners
- nontraditional doctors
- music therapists
- acupuncturists
- massage therapists
- occupational therapists
- doulas
- healing touch therapists
- hair stylists
- estheticians
- foot care providers
- personal helpers



It must be understood that PSPs **are invited to a Health PEI facility by you (the patient/client/resident) and not by Health PEI.** You are therefore responsible for the PSP while they are on Health PEI property. Health PEI is not liable. As well, Health PEI reserves the right to place restrictions on PSPs in its facilities and programs.

What you need to know

If you decide you want to privately retain/utilize a PSP, it is your responsibility for selecting, contacting, and retaining the PSP of your choice.

- Health PEI does not accept any responsibility for selection, payment, supervision, or liability related to the use of PSPs, and will not provide any resources (such as, but not limited to: human resources, equipment or supplies)
- Health PEI is not responsible for any adverse effects (health-related or other) resulting from you receiving services from a PSP.
- Health PEI has the right to deny PSPs access to you if the healthcare team considers the service contradicts your Plan of Care.



- Health PEI is not obligated to pay for any services which are not provided by the PSP in the event that the PSP's service is restricted or cancelled.
- PSPs do not have access to the patient/client/resident's health record.
- The PSP cannot provide care that is the responsibility of Health PEI staff and physicians.

What the private provider needs to know

- PSPs do not have access to the patient/client /resident's health record.
- PSPs may not perform parenteral or colonic therapy.

- Services involving scents are contrary to the organization's scent-free environment and are not permitted (for example aromatherapy; incense; hair products; etc.).
- The use of illegal substances is strictly prohibited.
- No PSP shall administer, recommend, prescribe, or make available to the patient/client/resident any substance.
- There is to be no spinal or physical manipulation unless the attending or treating physician or Nurse Practitioner is consulted and agrees with the treatment.

Health PEI

Questions?

If you have any questions in regard to Health PEI's Private Service Provider Policy please speak to your attending Health PEI manager, supervisor, or clinical lead.

