

Issue: July 2022

## Quality & Patient Safety Quarterly Review – Summer 2022



### Accreditation Update - THANK YOU!

Health PEI's 2022 accreditation survey took place from June 12 to June 17, 2022. 12 Accreditation Canada surveyors were on-site for the week visiting 30 Health PEI programs/locations. **A huge thank you to everyone who prepared for and participated in the on-site survey – your hard work, time and energy is recognized and appreciated.**

### Feedback Shared During Survey Week

Many people shared they had positive experience meeting with the surveyors, sharing information, and learning how we can continue to improve quality and safety. Throughout the week, surveyors shared they had countless positive interactions with Health PEI staff, physicians, patients, clients, residents and families. Surveyors voiced they encountered people across the organization who were well prepared, open, and willing to engage and have conversations about our strengths and challenges.

Surveyors spoke highly of Health PEI staff and physician's dedication to the work you do, your patient/client/resident focus and your commitment to continuous quality improvement. In the Debrief Presentation on Friday June 17, the surveyors included the following quotes shared by Health PEI staff, patients, clients, residents, families, and community partners during the week:

**"My job is to keep people safe"**

**"I am so proud of how our staff is so resilient"**

**"Staff are kind, caring, welcoming!"**

**"I am proud to be a leader at this hospital"**

**"The staff is AMAZING"**

**"I love my job"**

**"Extraordinarily clean!"**

**"The nurses are wonderful"**

You can access the recorded **Debrief Presentation** clicking the following link:  
[HPEI Personal Room-20220617 1306-1.](#)

Use password **pP8gJymP**

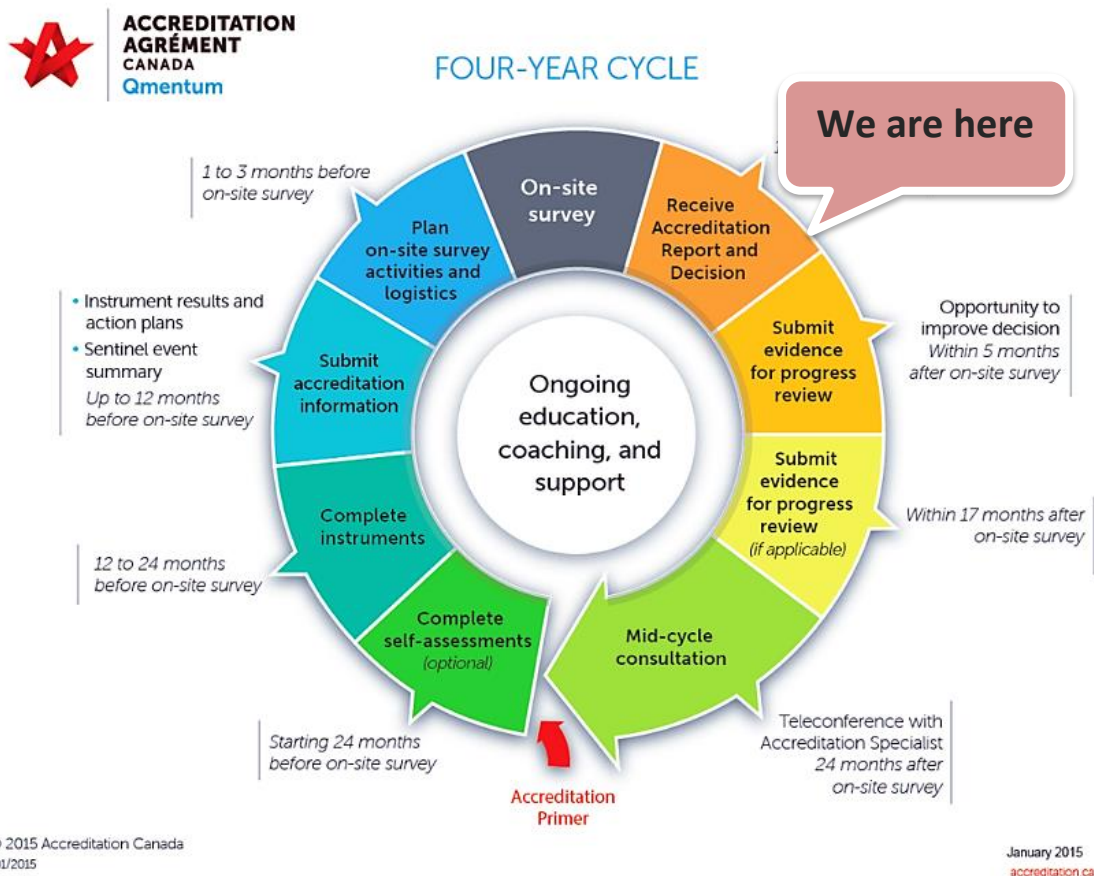
## Accreditation – Next Steps

A draft report from the surveyors was received on the final day of the survey week and feedback on the draft has been provided. We are now waiting for Accreditation Canada to finish our final report which will include whether Health PEI has received the award of accreditation and if any further follow-up is required for Health PEI to complete/submit as evidence. We anticipate receiving the final report until later this summer.

Once received, Health PEI's 2022 Accreditation Report will be shared with staff, physicians and the general public (similar to previous surveys). Please watch for future communication.

Late this summer and into the fall, Quality Improvement Teams, executive and program leadership will review the feedback provided in the 2022 accreditation report and identify and prioritize actions for further improvement.

As a reminder, the accreditation process is a four-year continuous quality improvement journey. The image below from Accreditation Canada describes the Qmentum (quality and momentum) process and illustrates where we are currently in the accreditation cycle.





## Reminder

On the main page of the Staff Resource Centre (SRC), there is a **Quality and Patient Safety box** – where all accreditation, quality improvement, patient safety and ethics information is captured. Information is uploaded often, and staff are reminded to visit SRC regularly for updates.

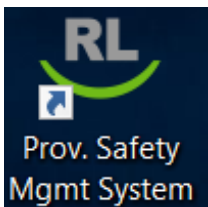
Please check out the following links for more details:

<https://src.healthpei.ca/accreditation>

<https://src.healthpei.ca/patient-safety>

<https://src.healthpei.ca/quality-improvement>

<https://src.healthpei.ca/ethics>



## PSMS News & Updates

Provincial Safety Management System (PSMS) training can be booked by contacting **Krista Paquet** at [kmpaquet@ihis.org](mailto:kmpaquet@ihis.org) or through your program's Quality Risk Consultant.

## 2022 Leadership Excellence Award



Through its annual Leadership Excellence in Quality and Safety Award, the Health PEI Board of Directors is acknowledging and celebrating staff who are making positive, sustainable changes across our health care system. The awards program recognizes individuals and health care teams that have led initiatives to improve the quality and safety of care in Prince Edward Island. We invite you to demonstrate your leadership in health care quality and safety by submitting a nomination. The submission deadline is extended to **August 15, 2022**.

For more information visit the Health PEI website.

[www.healthpei.ca/nominate](http://www.healthpei.ca/nominate)

**The Quality & Patient Safety  
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**Share Your Story**

Do you have questions about any of the stories you have read here? Would you like to suggest a topic or story idea for a future edition of the newsletter? If so, please contact Connie Mattes at [cpmattes@ihis.org](mailto:cpmattes@ihis.org) or (902) 569-7769.



**Have a safe, wonderful summer!**