

# Your Rights and Responsibilities

We encourage patients to be partners in their healthcare. It is important that you understand your rights and responsibilities.

Your **RIGHTS** explain how you should expect to be treated.

Your **RESPONSIBILITIES** explain how you can work together with your healthcare team to have the best and safest care possible.

We encourage you to **ASK** questions, **LISTEN** to the answers and **TALK** about any concerns you may have.

	YOUR RIGHTS	YOUR RESPONSIBILITIES
Dignity and Respect	<ul style="list-style-type: none"> <li>To be treated with courtesy, dignity and respect</li> </ul>	<ul style="list-style-type: none"> <li>Treat all Health PEI workers with courtesy, dignity and respect</li> </ul>
Decision Making	<ul style="list-style-type: none"> <li>Make your own healthcare decisions</li> <li>Have someone support you if you wish</li> <li>Appoint someone to act on your behalf</li> <li>Consent to or refuse treatment at any time</li> </ul>	<ul style="list-style-type: none"> <li>Make sure you understand your treatment options to make informed decisions</li> <li>Ensure the person making decisions on your behalf knows and understands your wishes</li> </ul>
Quality Care	<ul style="list-style-type: none"> <li>Receive safe, quality healthcare</li> <li>Be informed of any events that result in harm during your care</li> </ul>	<ul style="list-style-type: none"> <li>Be an active, involved, and informed partner in your healthcare</li> </ul>
Information	<ul style="list-style-type: none"> <li>Know the benefits and risks of any medicine, treatment or decision related to your healthcare</li> <li>A second opinion</li> <li>Refuse participation in any teaching or research program</li> <li>Be included in all aspects of your healthcare</li> </ul>	<ul style="list-style-type: none"> <li>Follow the treatment/care plan as agreed to with your healthcare team</li> <li>Share any changes in your health</li> <li>Keep or cancel appointments</li> <li>Have a list of all current medications and share it</li> </ul>
Privacy	<ul style="list-style-type: none"> <li>Confidentiality</li> <li>Your privacy is honored as much as possible</li> </ul>	<ul style="list-style-type: none"> <li>Respect the privacy and confidentiality of others, including patients, families, visitors and healthcare workers</li> </ul>
Explanation of Fees	<ul style="list-style-type: none"> <li>Be told of any cost for service not covered by PEI's health plan</li> </ul>	<ul style="list-style-type: none"> <li>Promptly paying any bills for service charged</li> </ul>

