

Health PEI

Signal© Secure Text Messaging App Evaluation

Let us know!

1-strongly disagree 2-disagree 3-neutral 4-agree 5-strongly agree

General

Are you satisfied overall with text messaging in a secure technological environment?

1 2 3 4 5

Is there resistance from those you wish to send a text message to download the Signal © Application?

1 2 3 4 5

Privacy and Patient Identification

Are you aware of any privacy breach related to the Signal © Application since beginning use? Yes No

Do the administrators of Signal © clearly explain privacy in their Privacy Policy located within their App?

1 2 3 4 5

If you are a consultant or co-provider that received a text message, are you consistently receiving two patient identifiers to avoid misidentification?

1 2 3 4 5

Usability

Was it difficult to set up your Signal © App using the required settings: disappearing text within 24 hours, biometric or password protected to enter App?

1 2 3 4 5

Once settings were configured, is the App user friendly, meeting your expectations for texting?

1 2 3 4 5

If you have received a text as a consultant or co-provider, is 24 hours enough time to maintain the information on your phone? ie. Is it enough time to enter Powerchart and document (as you would a telephone consult)?

1 2 3 4 5

Did you require an identification verification number to correctly identify the person you were texting? Yes No

Comments:
