

Health PEI

TRANSFORMATION UPDATE REPORT

September 23, 2024

TRANSFORMATION OFFICE

The Transformation Office conducted September "Pulse Checks" for select workstreams (i.e., Patient Medical Homes, Patient Registry, Workforce Recruitment, and Medical School Learning System), facilitating collaborative progress monitoring. They updated the Premier's Office on transformation progress, including dashboard demonstrations. The team is developing a Workforce Recruitment dashboard and enhancing existing ones for Patient Registry and Patient Medical Homes. These dashboards will serve as reliable sources to track workstream progress. The team is conducting a series of "Diagnostic Workshops" to scope the TO's upcoming priority workstreams, including Surgical Backlog, Diagnostic Backlog, Access & Flow, and Medical Leadership.

ORGANIZATIONAL CAPACITY

The Organizational Capacity team conducted the third and final part of their workshop series, focused on further prioritizing capacity-building opportunities, and sharing best practices and key learnings on how to build a performance-based organization. The team has developed one-page opportunity planning documents for initial feedback. The team will continue to build out their recommendations and high-level implementation roadmap in the coming weeks.

WORKFORCE RECRUITMENT

The Workforce Recruitment team continues to refine the future state physician recruitment process, as well as to validate and re-design the future state recruitment process for Nursing and Allied Health professionals. In parallel, the team developed an interim Applicant Tracker and dashboard to support immediate physician recruitment efforts. The team also held workshops with DHW and HPEI staff to design the future state organizational structure as it relates to physician recruitment. The team is focused on finalizing their communication and change management plan to support the transition of the new recruitment approach.

PATIENT MEDICAL HOMES (PMHs)

The PMH team revised the draft PMH Operating Model, which includes the definition of the core services of a PMH. The team is also continuing the development of the implementation Playbook for new PMHs. They will focus on validating the key PMH establishment activities for the Playbook and PMH Transformation Plan with appropriate stakeholders in the coming weeks.

PATIENT REGISTRY

Over the past week, the Patient Registry workstream finalized the recommendations for future state policy, process, data, and technology considerations for effectively managing unaffiliated Islanders, incorporating the feedback gathered from workshops held earlier this month. The team is also continuing to work with ITSS to explore ideal tools and solutions

that will support future improvement activities for the patient registry, including an ITSS intake form.



MEDICAL SCHOOL LEARNING SUPPORT

The Medical School Learning Support team held their Critical Path Validation workshop, where they brought together leaders from Health PEI and UPEI to strengthen their alignment on the accountabilities and timelines of upcoming work. The team also facilitated a kick-off meeting for the newly established Health PEI/UPEI Liaison Committee.