Changes to Presenting Issues and Encounter Templates in the PEI Provincial EMR (CHR)

Feedback received by the EMR team from users suggest they prefer not to use the Presenting Issues list when booking appointments due to the linked encounter templates auto filling the encounter.

It is felt that many of the encounter templates do not meet the needs of the provider and therefore the provider was having to delete the template prior to typing or dictating.

With that in mind, it was determined that rarely used encounter templates will be unlinked from the Presenting Issues in the CHR.

The benefits of using the Presenting Issue list can help clinics determine trends for primary care visits through their analytics dashboards.

We will continue to have linked Encounter Templates to the Top 30 most used Presenting Issues to facilitate good documentation.

Table 1: Top 30 Presenting Issues that will continue to be linked to Encounter Templates.

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1)	Prescription Refill Request	16)	Sore Throat
2)	Immunization	17)	Obesity
3)	Review Results	18)	Physical Exam – Male
4)	Hypertension (High Blood Pressure)	19)	Physical Exam – Female
5)	ADHD (Adult)	20)	Abdominal Pain
6)	Ear Syringing / Cerumen Impaction	21)	Cold (URTI) Adult
7)	Cough	22)	Knee Pain
8)	COPD	23)	Medication Reconciliation
9)	Diabetes	24)	UTI - Female
10)	Mole/Skin Lesion	25)	Blood Test Request
11)	Back Pain	26)	Shoulder Pain
12)	Anxiety	27)	Foot/Ankle Pain
13)	Depression	28)	Fever
14)	Rash	29)	Hip Pain
15)	Earache	30)	Breast Lump / Pain

^The above list excludes Presenting Issues linked to Encounter Templates developed by Specialist Clinics, Provincial Programs (e.g. Diabetes Education, Primary Care RN)

Qnaires

Qnaires will remain linked to **ALL** the **Presenting Issues**. These **Qnaires** are automatically sent out when selecting a **Presenting Issue at the time of booking**. If you do not want a Qnaire sent out at the time of the booking, click on **Pre-Visit Qnaires** in the appointment card and delete the attached Qnaire and **Save.**
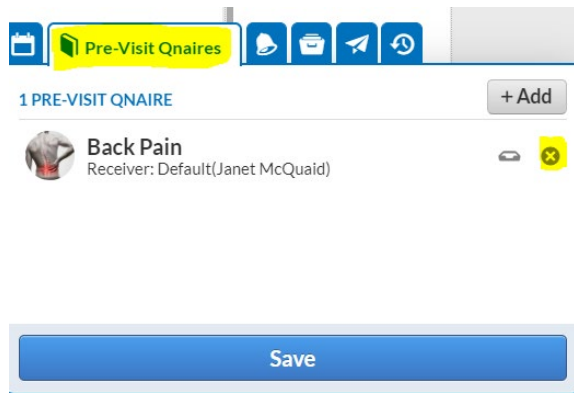
You can **REMOVE Qnaires** from appearing in your **inbox** by filtering your messages to the following types: **Faxes, Labs, Files, Messages, Failed message alerts, and PrescibeIT messages**. (Ensure Qnaire Responses is not highlighted in blue)

https://help.inputhealth.com/en/articles/1348963-filtering-your-inbox
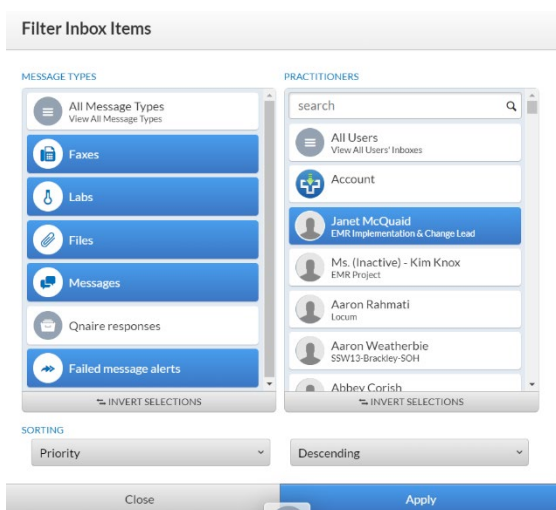
~The EMR Standards Committee comprised of representatives from clinics, leadership and the Provincial EMR team approved these changes