

Prov EMR Inbox Tips: Reviewing & Managing Labs

Lab Reports (pdfs) and Gen Lab discreet data results come through with the Prov EMR and CIS integrations. For Gen Labs, CIS pushes results to your inbox as soon as they become available. What this means is that if your lab requisition had multiple tests selected (e.g. A1C, ALT, GGT, TSH, Lipid profile, etc.), as soon as the first results are available, those results will be delivered to your inbox.

A recommendation for Providers and staff receiving lab results is to consider waiting until later in the day to review lab results. The rationale for this is to allow the results to compile, so that you only need to review the results once. Below are some helpful tips:

Option 1 – View Labs in your inbox late afternoon each day

Option 2 – Filter your inbox to exclude Labs during the day and reset your filter to include labs late afternoon each day. *You must remember to reset the filter and add to workflows.*

Option 3 – Snooze Labs for a standard amount of time that supports your workflow (e.g. tomorrow, 3 days, next week, etc)

How to look at the labs in your inbox?

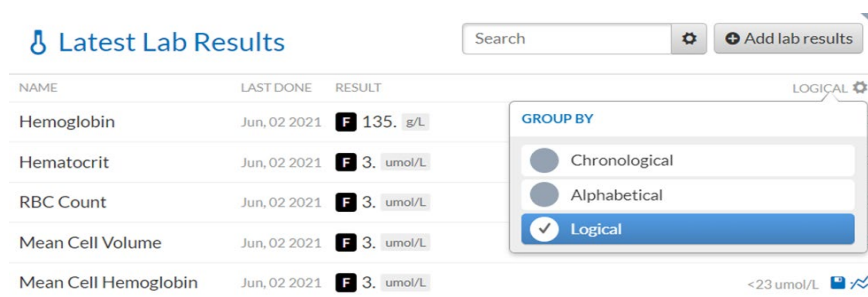
Lab results are sent to the Providers inbox and at the same time are attached to the patient's chart.

Open your inbox item to see the results. These results are sent to the Provider as the lab has completed them so they will appear in an inconsistent order each time. You can trend the results from your inbox, you can add a comment to the lab, and forward to other staff.

How to your labs in a logical order in the Patient's Chart?

Lab results are automatically populated into the patient's chart when sent from the lab. You can open the patient's chart, open lab results, and select the gear box to either sort the labs in logical or chronological view. Here you can trend the results or save a particular trend (if needed).

Logical Order is the recommended view when you want to review the lab result in specific, logical order, such as CBC.



The screenshot shows the 'Latest Lab Results' interface. At the top, there is a search bar and an 'Add lab results' button. Below is a table with columns for NAME, LAST DONE, and RESULT. A 'GROUP BY' dropdown menu is open, showing options for Chronological, Alphabetical, and Logical (which is selected). The table contains the following data:

NAME	LAST DONE	RESULT
Hemoglobin	Jun, 02 2021	F 135. g/L
Hematocrit	Jun, 02 2021	F 3. umol/L
RBC Count	Jun, 02 2021	F 3. umol/L
Mean Cell Volume	Jun, 02 2021	F 3. umol/L
Mean Cell Hemoglobin	Jun, 02 2021	F 3. umol/L

For more information please see:

Health PEI Staff Resource Centre <https://src.healthpei.ca/emr>

[CHR Genlab Integration Training Video](#)

[Reviewing and Managing Gen Labs Quick Reference Guide](#)