

Provincial Electronic Medical Record (EMR)

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PEI Provincial EMR Notification for all Users

February 3, 2026

The EMR Program has uploaded a new step by step document to assist with Referrals Management now available on the [HPEI Staff Resource Center](#), in the [EMR](#) page. We ask that you take time to review this guide and ensure that your office employs the practices and procedures as outlined: [CHR Referral workflows](#)

Key updates include:

- If the Ordering Provider receives information that may impact the priority of a referral already sent, create an urgent internal message to the Service Provider Office requesting re-triage. Ordering Providers do not change the referral card at this point.
- If “Additional Information” is requested by the Specialist office, the Ordering Provider will attach it to an internal message and send it to the office of the Service Provider Site.
- The Specialist’s office will attach the new information to the referral card and triage.

Applying a standardized approach to managing referrals allows for consistent practice across all users and reduces risks associated with lost referrals.

Please follow this link to view the guide: [CHR Referral workflows](#)

For any questions, please contact EMRsupport@gov.pe.ca or contact your EMR Advisor.