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M E M O R A N D U M

TO: Facility Leadership and Staff

FROM: Hanushya Tiwari

DATE: September 29th, 2025

SUBJECT: Scheduled Access Layer Switches Maintenance Notice – QEH

Outage Date: October 8th, 11 PM – 5 AM

As part of the Modernizing Health Care Connectivity (MHCC) project, we'll be upgrading network equipment in specific areas of QEH. This will cause temporary network outages in the following locations:

Affected Areas:

- Cancer Treatment Center (TR10 – Main Level – 6 Switches)

What to Expect:

- All Health PEI networks (wired & wireless) will be unavailable in these areas during the outage window.
- Computers and devices connected to the Health PEI network will lose access to applications, data, and resources.
- Door Swipes will be functional during this TR outage.
- If there are any issues faced during the outage, please get in touch with Mike Wynne, and he can engage appropriate resources.

After the Outage:

- ITSS will check and confirm network connectivity.
- On-site monitoring will continue the next day.
- A follow-up report will be shared.
- If you face any issues post-migration, please contact the Service Centre as per standard procedure.

Thank you for your patience as we work to improve our network infrastructure

If you have any questions or concerns, feel free to contact mgwynne@gov.pe.ca or htiwari@ihis.org