

16 Garfield Street
PO Box 2000, Charlottetown
Prince Edward Island
Canada C1A 7N8

16, rue Garfield
C.P. 2000, Charlottetown
Île-du-Prince-Édouard
Canada C1A 7N8

MEMORANDUM

TO: Facility Leadership and Staff

FROM: Hanushya Tiwari

DATE: August 20th, 2025

SUBJECT: Scheduled Access Layer Switches Maintenance Notice – QEH

Outage Date: September 17th, 11 PM – 5 AM

As part of the Modernizing Health Care Connectivity (MHCC) project, we'll be upgrading network equipment in specific areas of QEH. This will cause temporary network outages in the following locations:

Affected Areas:

- TR13 – Ambulatory Care Centre (Main Level – 7 Switches)
- TR14 – Same Day Treatment (Lower Level – 9 Switches)
- TR11 – Near Shipping/Receiving (Lower Level – 7 Switches)
- TR15 – Within TR2 (Lower Level – 2 Switches)

What to Expect:

- All Health PEI networks (wired & wireless) will be unavailable in these areas during the outage window.
- Computers and devices connected to the Health PEI network will lose access to applications, data, and resources.
- Door Swipes may not work —security staff will assist with access if needed.

After the Outage:

- ITSS will check and confirm network connectivity.
- On-site monitoring will continue the next day.
- A follow-up report will be shared.

Thank you for your patience as we work to improve our network infrastructure

If you have any questions or concerns, feel free to contact mgwynne@gov.pe.ca or htiwari@ihis.org