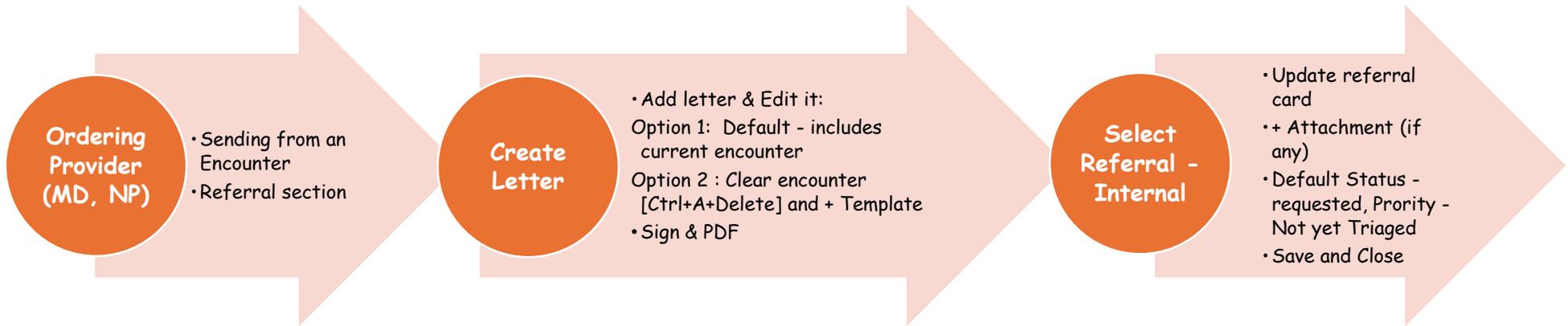


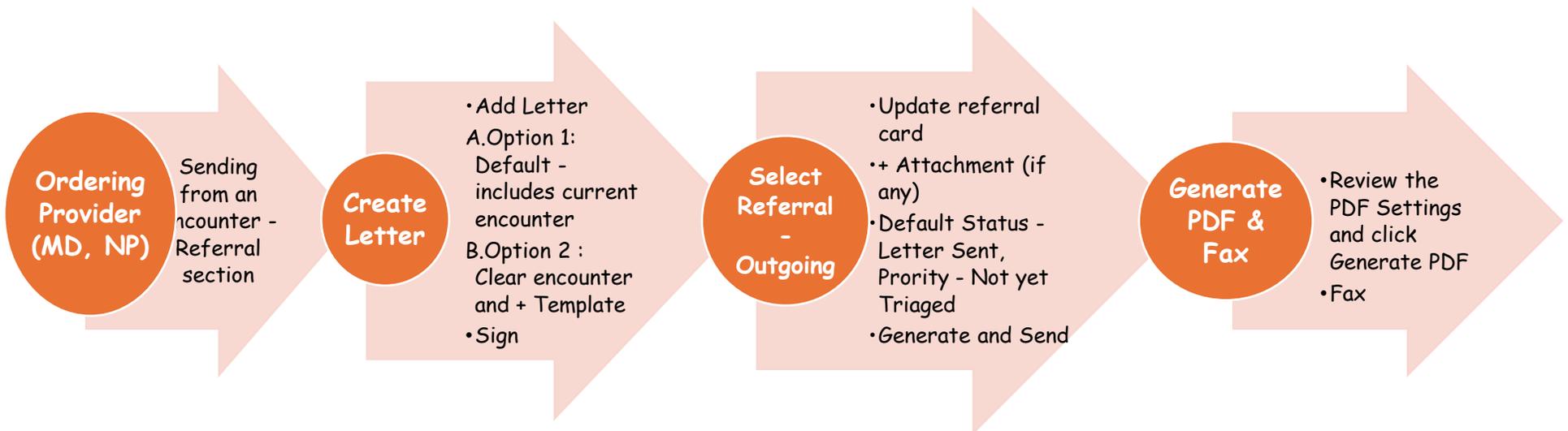
# Sending Internal Referral

[Set Filter in Internal Referral folder – All Status, Name of Ordering Provider to track the referrals]



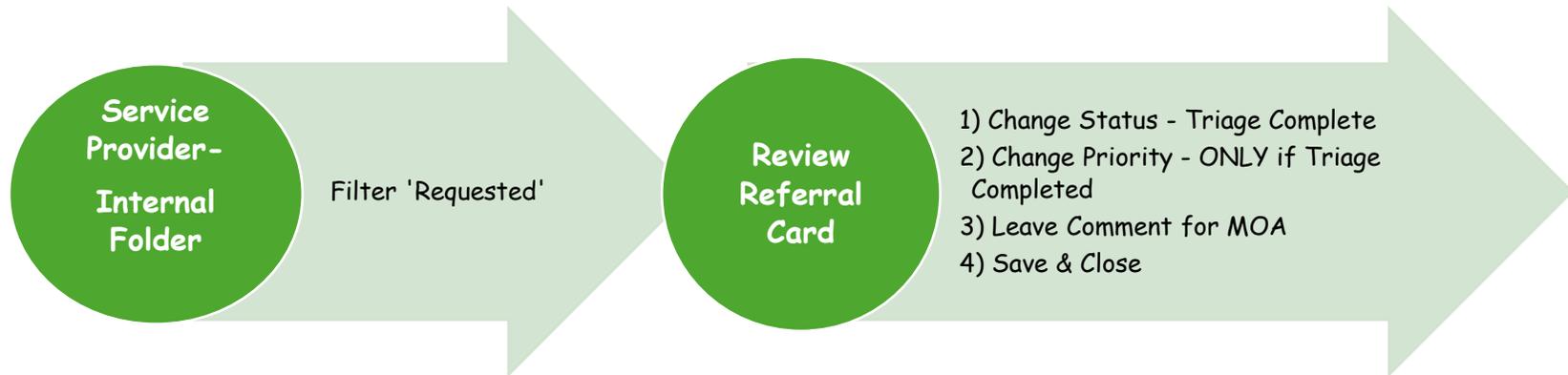
# Sending Outgoing Referral

[Set Filter in Outgoing Referral folder – All Status, Name of Ordering Provider to track the referrals]

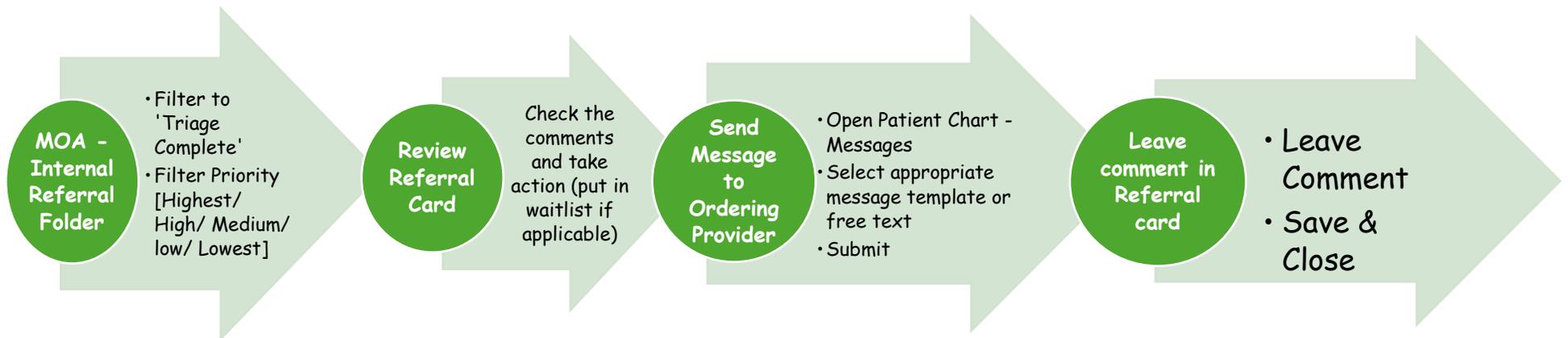


# [Internal] Service provider – Triage Referral

[Set Filter in Internal Referral folder – 'Requested' Status, Name of Service Provider to track the referrals]

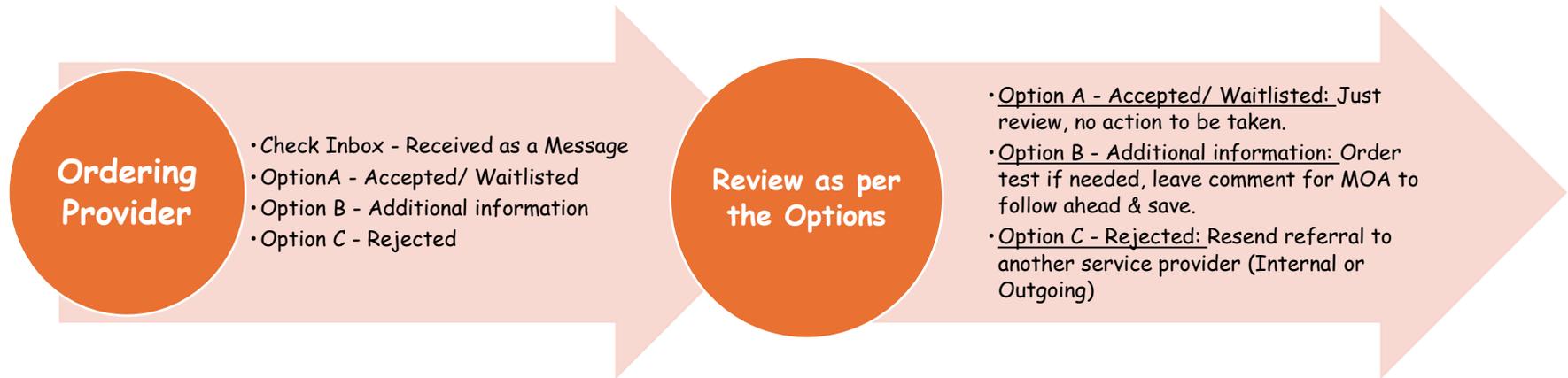


# [Internal] Service Provider – MOA Role



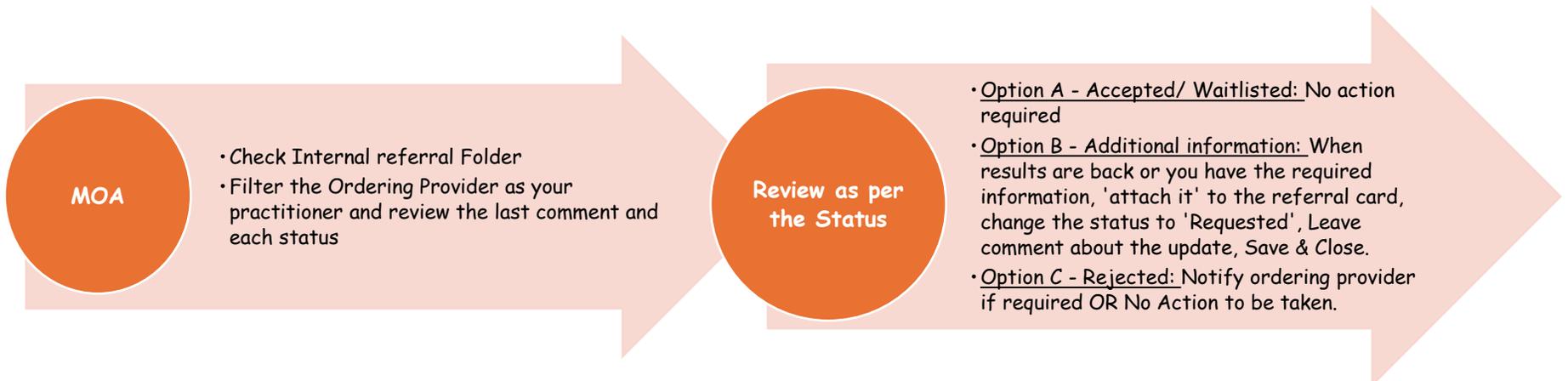
# Receiving Internal Referral Update – Ordering Provider Role

[Set Filter in Internal Referral folder – All Status, Name of Ordering Provider to track the referrals]



# Receiving Internal Referral Update – MOA of Ordering Provider Role

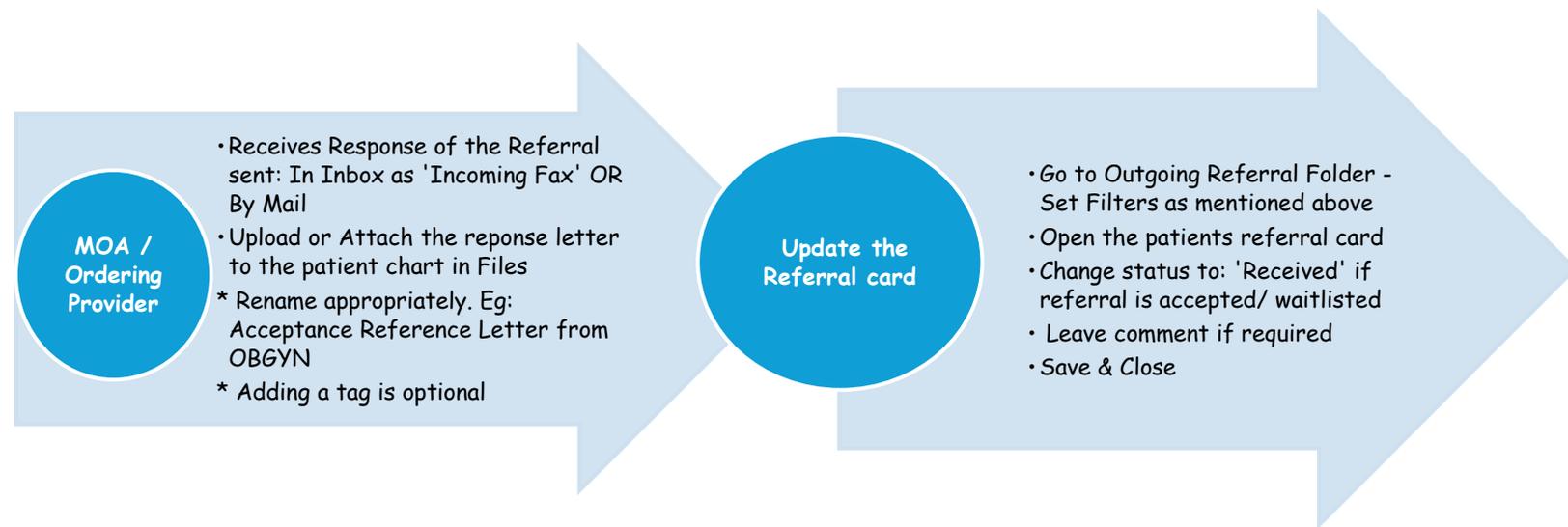
[Set Filter in Internal Referral folder – All Status, Name of Ordering Provider to track the referrals]



# MOA – Managing Outgoing Referrals

[Receiving response of Outgoing Referrals – Train on Accepted/ Rejected ONLY]

[Set Filter in Outgoing Referral folder – All Status, Name of Ordering Provider to update the referrals]



## **Note:**

- If the **referral is rejected** – Ordering Provider will update the Service Provider and send the referral. MOA h
- Sometime MOA will just confirm on a call about the status – So MOA will just update status to 'Received' and leave a comment.
- Sometime MOA may call to confirm if the referral was received or not – Resend if not received.

# MOA – Managing Incoming Referrals

[Receiving a Referral out of CHR]

[Set Filter in Incoming Referral folder – All Status, Name of Service Provider to respond to the referrals]

