

Virtual Hallway

PLATFORM OVERVIEW



What is Virtual Hallway?

- Online scheduling platform that allows primary care providers (physicians and nurse practitioners) to connect with specialists to receive patient-specific advice through a phone consultation.
- Benefits:
 - Helps streamline patient care
 - Allows for specialist input on patient's condition and care plan
 - Can help determine the need for an in-person referral













Registration

There is no cost associated with registration/use of the platform.


When registering users are prompted for the following information.

Get Started

Register to create your free and secure account.

First Name 	Last Name 
Cell Number 	Confirm Cell Number 
Email 	Confirm Email 
Province of Practice 	Provider Type 
Practitioner License Number	Type of Practitioner 
Set Your Password 	Confirm Password 
How did you hear about us? 	

[JOIN](#)

By registering, I agree to the [Virtual Hallway End User License Agreement](#) 

User profiles

- There are four types of user accounts:
 - Specialist
 - Primary Care
 - Practice Group Administrator
 - Virtual Hallway Administrator
- All Users have independent log-in credentials.
- Information accessed through a profile is based on position and role (i.e. physicians versus medical secretaries).

Scheduling a Consult - Process

1. Referring clinician locates a specialist/consultant from the app.
2. Referring clinician selects an available time to schedule the phone consult with their chosen specialist/consultant.

The image displays three sequential screenshots from a mobile application used for scheduling a consult.

Screenshot 1: Select a Specialty to Consult With
This screen shows a list of medical specialties. Each specialty card includes the specialty name, a 'Next Availability' date and time, a 'BOOK NEXT AVAILABILITY' button, and a 'View All Availabilities' link with a right-pointing arrow. The specialties shown are Psychiatry, Child/Adolescent Psychiatry, Internal Medicine, and Endocrinology, all with a next availability of 27 Sep 10:50AM. A 'TUTORIAL' link is visible in the top right corner.

Screenshot 2: Select a Specialist
This screen allows the user to choose a specific specialist. It features four cards, each with a profile picture, a name, and the specialty 'Psychiatry'. The options are: 'Any Specialist', 'Dr. Mitch Moore', 'Dr. Ashfaq Adib', and 'Dr. Noah Sealy'. A note at the top says 'Or choose "Any Specialist" to see all available appointments'.

Screenshot 3: Choose the Date of your Appointment
This screen is for selecting the date and time of the appointment. It features a calendar for September 2022 with the 27th highlighted. To the right, there is a grid of appointment times for September 27th, ranging from 10:55 am to 3:45 pm in 15-minute increments. A note below the calendar says 'After selecting the date, choose from the available hours that day, then click Confirm Time.'

Consult process - continued

3. Referring clinician fills out a phone consult request form and submits it to the selected specialist/consultant.
 - Patient First Name
 - Patient Last Name
 - Patient Date of Birth
 - Patient Health Card Number
 - Patient Health Card Type
 - Patient Sex
 - Consult Question – to provide specialist with context in advance of the consult
 - Brief History – information pertaining to the patient and case that will assist with the consult

Consult process - continued

4. Specialist reviews consult form.
5. Specialist/consultant calls the referring clinician.
6. Specialist fills out the consult report/response form.

The consult report outlines the details of the phone call with the referring clinician. This includes the start and end time of the call as well as:

- Discussion Details
- Diagnosis

Consult process - continued

7. Referring clinician receives a copy of the consult report through the VH platform.

The referring physician now has copies of both the request form and the consult report.

8. (Optional) Either user can download the request form and consultation report as a PDF or send it via the SRFax API to a verified fax number (directly to clinic or EMR).

The screenshot displays a web interface for a consult process. At the top, there is a 'Consult Details' section with a 'DOWNLOAD' button. Below this is a table of patient and practitioner information. The bottom half of the interface is split into two columns: 'Consult Request' and 'Consult Report', each with a profile picture and a timestamp.

Consult Details			
Last Updated: Aug 02 2022 3:17 pm ADT			
Patient Name	Date of Consult	Consult Time	
Lee Black	Aug 01 2022	2:17 pm ADT	
Patient Health Card Number	Patient Health Card Type	Referring Practitioner Name	Referring Practitioner Phone
123	N/A	Demo Practitioner	9022668639
Patient Date of Birth	Patient Sex	Specialist Name	Referral Type
2022-08-01	Not known	Sigmund Freud	Psychiatry

Consult Request
Aug 02 2022 3:17 pm ADT

Consult Question
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

Brief History
[This is the history](#)

Medication List
[These are the meds](#)

Consult Report
Aug 02 2022 3:17 pm ADT

Call Start Time: 2:00 pm
Call End Time: 2:15 pm

Diagnosis
Diagnosis details. Duis aute inure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

Discussion Details
Details of discussion. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.