Virtual Hallway

PLATFORM OVERVIEW

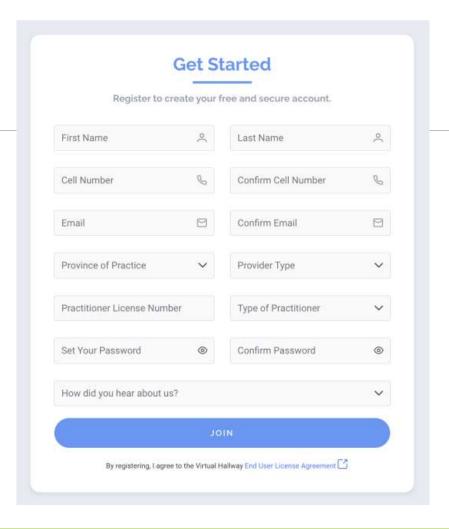
What is Virtual Hallway?

- Online scheduling platform that allows primary care providers (physicians and nurse practitioners) to connect with specialists to receive patient-specific advice through a phone consultation.
- Benefits:
 - Helps streamline patient care
 - Allows for specialist input on patient's condition and care plan
 - Can help determine the need for an in-person referral

Registration

There is no cost associated with registration/use of the platform.

When registering users are prompted for the following information.



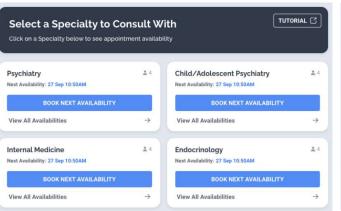
User profiles

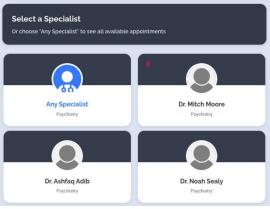
- There are four types of user accounts:
 - Specialist
 - Primary Care
 - Practice Group Administrator
 - Virtual Hallway Administrator
- All Users have independent log-in credentials.
- Information accessed through a profile is based on position and role (i.e. physicians versus medical secretaries).

Scheduling a Consult - Process

1. Referring clinician locates a specialist/consultant from the app.

2. Referring clinician selects an available time to schedule the phone consult with their chosen specialist/consultant.







Consult process - continued

- 3. Referring clinician fills out a phone consult request form and submits it to the selected specialist/consultant.
 - Patient First Name
 - Patient Last Name
 - Patient Date of Birth
 - Patient Health Card Number
 - Patient Health Card Type
 - Patient Sex
 - Consult Question to provide specialist with context in advance of the consult
 - Brief History information pertaining to the patient and case that will assist with the consult

Consult process - continued

- 4. Specialist reviews consult form.
- 5. Specialist/consultant calls the referring clinician.
- 6. Specialist fills out the consult report/response form.

The consult report outlines the details of the phone call with the referring clinician. This includes the start and end time of the call as well as:

- Discussion Details
- Diagnosis

Consult process - continued

- 7. Referring clinician receives a copy of the consult report through the VH platform.
 - The referring physician now has copies of both the request form and the consult report.
- 8. (Optional) Either user can download the request form and consultation report as a PDF or send it via the SRFax API to a verified fax number (directly to clinic or EMR).

